



North Carolina Department of Public Safety

Adult Correction and Juvenile Justice

Roy Cooper, Governor
Erik A. Hooks, Secretary

Timothy D. Moose, Chief Deputy Secretary

MEMORANDUM

TO: Chairs of the Joint Legislative Oversight Committee on Justice and Public Safety
Chairs of Senate Appropriations Committee on Justice and Public Safety
Chairs of House Appropriations Committee on Justice and Public Safety

FROM: Erik A. Hooks, Secretary *SAN for CAA*
Timothy D. Moose, Chief Deputy Secretary *T. D. Moose*

RE: Inmate Medical Cost Containment Report

DATE: August 1, 2020

Pursuant to NC General Statute 143B-707.3(c), the Department of Public Safety shall report November 1, 2016 and quarterly thereafter to the Joint Legislative Oversight Committee on Justice and Public Safety and the chairs of the House of Representatives and Senate Appropriations Committees on Justice and Public Safety on:

- (1) The number of total inmates and juvenile offenders requiring hospitalization or hospital services who receive that treatment at each hospital.*
- (2) The volume of scheduled and emergent services listed by hospital and, of that volume, the number of those services that are provided by contracted and non-contracted providers.*
- (3) The volume of scheduled and emergent admissions listed by hospital and, of that volume, the percentage of those services that are provided by contracted and non-contracted providers.*
- (4) The volume of inpatient medical services provided to Medicaid-eligible inmates and juvenile offenders, the cost of treatment, the estimated savings of paying the nonfederal portion of Medicaid for the services, and the length of time between the date the claim was filed and the date the claim was paid.*
- (5) The status of the implementation of the claims processing system and efforts to address the backlog of unpaid claims.*
- (6) The hospital utilization, including the amount paid to individual hospitals, the number of inmates and juvenile offenders served, the number of claims, and whether the hospital was a contracted or non-contracted facility.*
- (7) The total cost and volume for the previous fiscal quarter for emergency room visits originating from Central Prison and NCCIW Hospitals to UNC Hospital, UNC Rex Healthcare, and WakeMed Hospital.*
- (8) The total payments for Medicaid and non-Medicaid eligible inmates to UNC Hospitals, UNC Rex Healthcare, and WakeMed Hospital, including the number of days between the date the claim was filed and the date the claim was paid.*
- (9) A list of hospitals under contract.*

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Adult Correction
2019 - 2020 4th Quarter Health Services Legislative Report

This report is for hospitalizations or hospital services of inmates which occurred from April 1, 2020 through June 30, 2020.

(1) The number of total inmates requiring hospitalization or hospital services who receive that treatment at each hospital.

During this time period, there were 1,394 episodes that required treatment at a community hospital. Of these episodes 358 were emergent admissions, 238 to contract facilities and 120 to non-contract facilities. Of the remaining episodes at community hospitals, 1,036 required emergency room visits only, 660 to contract facilities and 376 to non-contract facilities. Of these emergent episodes, 29 were scheduled admissions, 19 to contract facilities and 10 to non-contract facilities. Please refer to attachment # 1 for more detailed information.

(2) The volume of scheduled and emergent services and, of that volume, the number of those services that are provided by contracted and non-contracted providers.

Figure 1 below shows the distribution of emergent/emergency in contracted and non-contracted facilities from April 1, 2020 through June 30, 2020.

Figure 1

June 30, 2020	ER	Total	Percentage
CONTRACT HOSPITALS	660	660	64%
NON-CONTRACT HOSPITALS	376	376	36%
Grand Total	1036	1036	100%

(3) The volume of scheduled and emergent admissions listed by and, of that volume, the percentage of those services that are provided by contracted and non-contracted providers.

Figure 2 below shows the distribution of emergent and scheduled admissions in contracted and non-contracted facilities from April 1, 2020 through June 30, 2020.

Figure 2

June 30, 2020	Emergent	Percentage	Scheduled	Percentage
CONTRACT FACILITIES	238	66%	19	66%
NON-CONTRACT FACILITIES	120	34%	10	34%
Grand Total	358	100%	29	100%

(4) The volume of inpatient medical services provided to Medicaid-eligible inmates, the cost of treatment, the estimated savings of paying the nonfederal portion of Medicaid for the services, and the length of time between the date the claim was filed and the date the claim was paid.

From April 1, 2020 – June 30, 2020, 82 cases were identified as eligible for Medicaid. Based upon the *State Auditor's May 2012 Financial Related Audit Report*, the average savings of each case would be \$18,181.81. Using the methods applied in the audit, the estimated savings from April 1, 2020 through

June 30, 2020 would be approximately \$1,490,908.42. Information regarding the length of time between the date the claim was filed and the date the claim was paid is not available to DPS. Once the application is completed, it is processed at the county level and then to DHHS for payment.

(5) The status of the implementation of the claims processing system and efforts to address the backlog of unpaid claims.

Medical claims with a date of service August 1, 2016 or later continue to be directed to PGBA for processing. Feedback received from our providers continues to be very positive and encouraging. Providers are pleased with the processing time and report PGBA's staff is very prompt and professional in responding to inquiries. The number of providers submitting claims using the electronic portal increases each month. Providers utilizing this feature are pleased with the efficiency.

The chart on the following page summarizes PGBA's performance history for the months of January 2020 through June 2020. PGBA is currently processing almost 100% of claims within 10 business days.

**North Carolina Department of Public Safety (NCDPS)
Monthly Performance Summary**

Claims Activity for Month Ending:*		Standard	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20
Beginning Inventory			1,356	874	630	170	306	627
Net Receipts			8,893	9,339	8,661	6,125	5,154	7,799
Total Resolved			9,375	9,583	9,121	5,989	4,833	7,561
Ending Pending Inventory			874	630	170	306	627	865
	% Clean Claims Pending		86.27%	86.98%	70.59%	86.60%	56.94%	80.58%
	% Unclean Claims Pending		13.73%	13.02%	29.41%	13.40%	43.06%	19.42%
Pending Status:	Clean 1-10		754	548	120	265	357	697
	Clean >10		0	0	0	0	0	0
	Unclean 1-10		120	81	43	41	270	168
	Unclean > 10		0	1	7	0	0	0
Cycle Time	Total Clean Processed		8,588	8,276	8,394	5,361	4,273	4,737
	Clean Processed in 10 Bus Days		8,577	8,276	8,393	5,361	4,273	4,735
	% Processed In 10 Bus Days	100%	99.87%	100.00%	99.99%	100.00%	100.00%	99.96%
	Total Clean Paid **		8,219	7,907	8,386	5,358	3,988	4,722
	Clean Paid in 15 Bus Days		8,208	7,907	8,385	5,358	3,988	4,720
	% Paid in 15 Bus Days	100%	99.87%	100.00%	99.99%	100.00%	100.00%	99.96%
	Total Combined Processed		9,375	9,583	9,121	5,989	4,833	7,561
	Combined Processed in 10 Bus Days		9,364	9,547	9,117	5,934	4,831	7,559
	% Combined Processed in 10 Bus Days	85%	99.88%	99.62%	99.96%	99.08%	99.96%	99.97%
Claims Denied Medicaid Coverage*			228	752	513	975	799	255
Total Excluded Claims Processed			232	1,210	1,483	1,459	916	1,397
NCDPS Inquiries Activity for Month Ending:			Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20
Beginning Inventory			0	0	0	0	0	0
Received			1	1	0	2	0	6
Resolved			1	1	0	2	0	6
Ending Pending Inventory			0	0	0	0	0	0
Pending Status:	1-2		0	0	0	0	0	0
	>2		0	0	0	0	0	0
Processed:	Telephone		1	1	0	2	0	1
	Written		0	0	0	0	0	5
Cycle Time	Inquiries Completed in 2 Bus Days		1	1	0	2	0	6
	% Completed in 2 Bus Days	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Routine Inquiries Activity for Month Ending:			Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20
Beginning Inventory			137	114	153	31	63	187
Received			1,681	1,597	1,693	1,572	1,446	1,341
Resolved			1,704	1,558	1,815	1,540	1,322	1,481
Ending Pending Inventory			114	153	31	63	187	47
Processed:	Telephone		682	605	655	610	581	683
	Written		998	933	1,120	878	706	772
	Web		24	20	40	52	35	26
Summary			Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20
Total Resolved			9,375	9,583	9,121	5,989	4,833	7,561
Ending Pending Inventory			874	630	170	306	627	865
Business Days in Month			21	20	22	21	20	22

*Medicaid is excluded from Claims Activity volume

**Total Clean Claims Paid represents payments made to providers for authorized services therefore excludes denied claims.

(6) The hospital utilization, including the amount paid to individual hospitals, the number of inmates served, the number of claims, and whether the hospital was a contracted or noncontracted facility.

Volume of Claims	Provider TIN	Provider Facility	Contracted (Y/N)	Total Charge	Amount Paid
1,729	561732213	UNC FACULTY PHYSICIANS	Y	\$1,151,720.10	\$726,846.12
1,031	560789196	CATAWBA VALLEY MEDICAL CENTER	N	\$7,105,770.32	\$1,518,372.90
817	561118388	UNIV OF NC HOSPITALS	Y	\$11,834,195.74	\$5,222,116.57
629	561509260	NC HEART AND VASCULAR	Y	\$3,932,004.93	\$1,178,495.89
573	010851496	UNC P AND A CLINICAL PATHOLOGY	Y	\$41,924.50	\$18,613.40
570	383740839	PITT COUNTY MEMORIAL HOSPITAL	N	\$247,662.00	\$57,533.84
559	560530233	SOUTHEASTERN REGIONAL MED	N	\$4,399,913.05	\$1,367,485.62
533	560994806	EASTERN RADIOLOGIST INC	N	\$98,233.00	\$25,078.48
529	237027004	NASH HOSPITALS INCORPORATED	N	\$4,797,441.76	\$1,306,532.78
515	560603898	CENTRAL HARNETT HOSPITAL	N	\$3,688,203.99	\$791,533.64
287	560583151	SCOTLAND MEMORIAL HOSPITAL	N	\$1,980,706.77	\$435,469.22
284	566000403	ECU SCHOOL OF MEDICINE CLINIC	N	\$244,410.00	\$56,207.92
255	560585243	PITT COUNTY MEMORIAL HOSPITAL	Y	\$3,632,419.49	\$1,214,102.90
251	560990409	WAKE RADIOLOGY CONSULTANT PA	N	\$61,063.00	\$17,521.48
232	561029437	DUKE UNIVERSITY HOSPITAL	N	\$252,356.60	\$56,134.53
193	020777195	CAROLINA DIGESTIVE CARE	N	\$66,788.00	\$22,313.40
183	561191387	AMERICAN ANESTHESIOLOGY OF NC	N	\$387,900.00	\$20,875.60
164	561763695	WAKEMED	N	\$136,293.00	\$39,213.98
157	900511207	ECU PHYSICIANS DIAGNOSTIC	N	\$36,991.40	\$549.10
153	560529976	BLUE RIDGE HEALTHCARE	N	\$1,683,502.87	\$292,481.33
150	562070036	DUKE HEALTH RALEIGH HOSPITAL	N	\$1,364,481.10	\$300,710.99
140	562072002	BERTIE MEMORIAL HOSPITAL	Y	\$562,496.62	\$366,782.78
126	560941927	CATAWBA VALLEY MEDICAL CENTER	N	\$22,124.06	\$5,094.62
122	560954779	CHARLOTTE RADIOLOGY	N	\$34,824.77	\$8,694.06
122	566017737	WAKEMED	N	\$1,862,889.52	\$296,817.03
120	560755775	CAROLINAEAST MEDICAL CENTER	N	\$1,004,331.01	\$183,028.97
120	560945618	DURHAM RADIOLOGY ASSOC INC	N	\$44,181.00	\$7,307.56
116	560945616	MECKLENBURG RADIOLOGY ASSOC	N	\$16,630.00	\$3,904.26
114	834333066	WAKEMED SPECIALISTS GROUP LLC	N	\$102,264.00	\$23,652.42
112	560529945	ATRIUM HLTH UNIVERSITY CITY	N	\$899,006.50	\$150,037.98
101	561484844	WAYNE MEMORIAL HOSPITAL	N	\$484,190.89	\$166,648.33
98	561936354	FIRSTHEALTH MONTGOMERY MEMORIAL HOSPITA	Y	\$532,824.39	\$169,546.50
95	811324691	MISSION COMMUNITY ANESTHESIOLO	N	\$45,793.04	\$14,770.81
90	452436270	BEAUFORT HOSPITAL	Y	\$420,233.70	\$139,540.84
90	561329038	DELANEY RADIOLOGISTS PA	N	\$19,012.00	\$6,101.56
90	562049697	ATLANTIC UROLOGY	N	\$62,635.00	\$6,407.92
88	561614999	RALEIGH EMERGENCY MED ASSOC	N	\$66,672.74	\$22,657.36
86	560538020	COLUMBUS REGIONAL HEALTHCARE	N	\$392,294.62	\$103,303.18

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86	560942865	GREENSBORO RADIOLOGY	N	\$32,438.03	\$4,345.88
83	562096233	GOLDSBORO EMERGENCY MED	N	\$31,678.00	\$16,554.94
82	560547479	NOVANT HEALTH ROWAN MEDICAL CT	N	\$1,148,962.88	\$136,681.82
82	561544884	COASTAL RADIOLOGY ASSOCIATES	N	\$43,703.00	\$5,207.49
78	566000674	LENOIR MEMORIAL HOSPITAL	N	\$415,767.93	\$140,747.69
77	560954803	RALEIGH RADIOLOGY ASSOCIATES	N	\$12,777.00	\$3,540.28
77	562101090	EAST CAROLINA HEALTH CHOWAN	Y	\$425,690.51	\$267,860.44
76	560887181	NEW HANOVER REGIONAL MEDICAL C	Y	\$951,651.69	\$187,973.20
76	561667838	ALBEMARLE ORTHO & SPORTS	N	\$48,657.10	\$6,637.70
76	581728803	NOVANT MEDICAL GROUP INC	N	\$38,519.75	\$11,476.75
73	020759583	CAROLINAS EMERGENCY GROUP	N	\$93,086.00	\$18,791.06
73	300811171	RUTHERFORD REGIONAL MEDICAL	N	\$859,148.24	\$2,088.64
70	561752877	SANDHILLS EMERGENCY PHY	N	\$85,006.00	\$15,436.46
69	832048759	MISSION HEALTH MAUZY PHILLIPS	N	\$445,552.47	\$161,613.10
68	561560394	CRAVEN PATHOLOGY ASSOC INC	N	\$9,518.50	\$121.00
66	561044771	WAYNE RADIOLOGISTS PA	N	\$8,420.00	\$2,366.02
66	561854829	WILMINGTON PATHOLOGY	N	\$65,685.00	\$250.92
64	560653348	PENDER MEMORIAL HOSPITAL	Y	\$362,409.02	\$132,873.15
62	452743520	DLP MARIA PARHAM MEDICAL CENTE	N	\$446,959.41	\$81,601.64
62	560946251	BLUE RIDGE REG HOSPITAL	N	\$13,546.00	\$5,199.35
60	812808787	NORTH CAROLINA NEPHROLOGY	N	\$10,740.00	\$682.50
57	201442673	EAST CAROLINA ANESTHESIA ASSOCIATES	N	\$79,504.00	\$9,478.62
57	460837907	KINSTON PHYSICIANS GROUP PLLC	N	\$73,774.00	\$15,507.08
57	832048706	HCA REGIONAL TRANSPORT SERV	N	\$478,926.91	\$109,686.45
56	223849199	WAKE FOREST UNIV HEALTH	N	\$48,838.25	\$12,574.98
54	560986500	CAROLINAS PATHOLOGY GROUP PA	N	\$33,436.92	\$52.50
52	472188113	ROWAN MEDICAL CENTER	N	\$60,093.00	\$12,317.22
52	560530234	RANDOLPH HOSPITAL INC	Y	\$476,169.20	\$84,187.64
52	561014346	PINEHURST RADIOLOGY GROUP	N	\$14,052.00	\$5,073.81
48	561230477	RALEIGH PATHOLOGY LAB ASSOCIA	N	\$7,162.00	\$188.12
47	561738035	RALEIGH INFECTIOUS DISEASE	N	\$13,436.00	\$4,126.32
46	561173082	NASH XRAY ASSOC PA	N	\$12,372.00	\$3,342.06
46	621130266	EMERGENCY COVERAGE CORPORATION	N	\$57,987.00	\$11,702.52
45	560562304	SAMPSON REGIONAL MED CTR	N	\$216,912.84	\$60,195.16
44	560988429	ROWAN DIAGNOSTIC CLINIC	N	\$11,875.00	\$4,770.82
44	561924599	PATHOLOGY ASSOC OF KINSTON	N	\$9,520.00	\$530.66
44	562075806	EMP OF CRAVEN COUNTY PLLC	N	\$59,018.07	\$10,955.46
43	202013678	COGENT HEALTHCARE OF NORTH CAR	N	\$49,259.46	\$5,949.86
43	561903275	WAKE FOREST EMERGENCY PROVIDERS	N	\$27,277.00	\$10,015.94
41	311731843	STANLY COUNTY IMAGING PLLC	N	\$5,484.02	\$1,467.82
41	561079264	TRIANGLE ORTHOPAEDIC ASSOCIATE	N	\$97,477.41	\$29,519.15
38	272528143	ASSOCIATED UROLOGISTS OF NC PA	N	\$33,346.00	\$7,936.63
38	821985821	BULL CITY PHYSICIANS	N	\$51,039.00	\$10,935.24
37	561272769	SOUTHEAST ANESTHESIOLOGY CON	N	\$69,729.00	\$5,286.16

37	753108438	NC EMERGENCY PHYSICIANS LLC	N	\$52,001.00	\$10,789.84
37	800249057	MOSES CONE PHYSICIAN SERV	N	\$19,272.70	\$2,992.64
34	831481690	ROBESON EMERGENCY PHYSICIANS	N	\$45,441.00	\$9,039.22
33	271081647	UNC CARDIOLOGY AT LUMBERTON	Y	\$19,779.00	\$14,050.82
32	463846081	SENTARA ALBEMARLE MEDICAL CENT	N	\$155,661.39	\$53,212.37
32	471511123	CHS ANESTHESIA SERVICES GROUP	N	\$72,960.00	\$5,093.94
31	263291657	COLUMBUS EMERGENCY GROUP	N	\$58,811.00	\$6,021.86
30	202053449	ANESTHETIX OF LEXINGTON PLLC	N	\$53,736.00	\$5,582.12
28	205383005	TRIAD RADIOLOGY ASSOCIATES PLL	N	\$4,900.00	\$2,712.09
28	273540235	FAMILY FOOT & ANKLE PHYSICIANS	N	\$8,235.00	\$4,248.64
28	274255298	THE WOUND CARE CENTER	N	\$13,202.00	\$4,891.84
28	810691912	CENTRAL CAROLINA HOSPITAL	N	\$272,022.18	\$41,420.67
27	010590818	WESTERN PIEDMONT ANESTHESIA PA	N	\$27,902.00	\$3,980.71
27	561383107	BLUE RIDGE PATHOLOGY ASSOC	N	\$7,606.00	\$368.66
27	561398929	CAROLINAS MEDICAL CENTER	N	\$723,467.52	\$35,343.77
27	562054060	COASTAL CAROLINA HEALTHCARE	N	\$7,803.00	\$2,152.70
26	263807951	CAROLINA UROLOGY ASSOCIATION	N	\$7,213.00	\$3,126.60
26	272187756	CAROLINAS HOSPITALIST GROUP	N	\$10,238.00	\$1,995.14
26	560552787	NORTH CAROLINA BAPTIST HOSPITA	N	\$201,705.95	\$51,412.46
25	203382242	REGIONAL ANESTHESIA PLLC	N	\$54,840.00	\$5,086.70
25	561980160	WILMINGTON HEALTH PLLC	N	\$15,222.00	\$6,769.46
24	455512980	DHP OF NORTH CAROLINA PC	N	\$5,967.00	\$3,044.12
22	560532141	MISSION HOSPITALS INC	N	\$6,911.00	\$2,565.50
22	560955519	PINEHURST PATHOLOGY CENTER INC	N	\$2,307.53	\$0.00
21	452909143	PERSON MEMORIAL HOSPITAL	N	\$141,522.62	\$24,499.60
21	560952955	CARTERET GENERAL HOSPITAL	N	\$101,496.36	\$16,690.50
20	262117648	WESTERN CAROLINA EMERGENCY	N	\$27,163.00	\$5,452.52
20	275464661	APOGEE MEDICAL GROUP NORTH	N	\$5,208.88	\$2,087.43
20	471182549	NASH HEALTHCARE SYSTEM PHYSICI	Y	\$11,398.00	\$5,195.92
20	561883003	UNC ORAL AND MAXILLOFACIAL	Y	\$45,597.25	\$19,844.38
19	561166754	RALEIGH MEDICAL GROUP	N	\$18,851.00	\$515.96
19	561572881	DURHAM NEPHROLOGY	N	\$7,291.00	\$0.00
18	561341091	JAMES S COXE III MD PA	N	\$7,213.00	\$1,628.14
16	264212594	CEP IM-POLLOCKSVILLE	N	\$19,739.00	\$6,404.58
15	560636250	COMMUNITY GENERAL HOSPITAL	N	\$281,204.29	\$61,322.43
15	561925492	EASTERN CAROLINA GASTROENTEROL	N	\$5,283.00	\$852.36
14	020655241	CAROLINA SURGERY AND CANCER CT	N	\$25,380.00	\$11,390.66
14	300554775	GUILFORD NEUROLOGIC ASSOCIATES	N	\$9,415.00	\$664.50
14	463176429	JOHNSTON HEALTH SERVICES CORP	N	\$328,730.03	\$52,647.02
14	463774942	FIRSTHEALTH MOORE REG	N	\$6,154.50	\$2,503.01
14	560928089	NOVANT HEALTH FORSYTH MED CTR	N	\$160,521.46	\$12,654.04
14	581588823	MOSES CONE HEALTH SYSTEM	N	\$182,178.59	\$17,127.58
13	262122284	CENTRAL EMERG PHYSICIANS	N	\$13,905.00	\$2,523.24
13	264572758	TOTAL RADIOLOGY SOLUTIONS PA	N	\$2,119.00	\$853.32
13	560989789	HALIFAX REGIONAL MEDICAL CENTER	Y	\$193,035.10	\$42,350.07

13	561585126	CLINTON X RAY ASSOC	N	\$4,292.13	\$1,610.74
13	561634662	EASTERN NEPHROLOGY ASSOCIATES	N	\$3,563.22	\$1,490.28
12	263284490	WATERWAY EMERGENCY PHYSICIANS	N	\$19,110.00	\$3,403.64
12	560945614	RALEIGH NEUROSURGICAL CLINIC	N	\$28,740.00	\$2,462.90
12	561221108	GEORGE R KILPATRICK JR MD PA	N	\$1,328.00	\$929.60
12	561968491	PHYSICIANS EAST GREENVILLE	N	\$5,044.00	\$908.48
12	562164799	MOUNTAIN AREA PATHOLOGY PA	N	\$4,240.00	\$1,215.38
12	621824657	CARTERET HEARTH CARE	N	\$14,689.29	\$2,874.34
12	832794560	PIEDMONT TRIAD PHYSICIANS PLLC	N	\$15,850.00	\$3,274.08
11	264169156	WAKE SPECIALTY PHYSICIANS LLC	N	\$22,124.00	\$5,622.94
11	461116325	MARIA PARHAM MEDICAL CENTER	N	\$20,334.00	\$2,388.54
11	830339604	FOOT AND ANKLE ASSOCIATES	Y	\$19,968.00	\$501.07
11	843423815	ROBESON HOSPITALIST GROUP PLLC	N	\$7,651.00	\$2,181.40
10	560946593	PIEDMONT PATHOLOGY ASSOC	N	\$1,752.00	\$269.60
10	561714318	MOSES CONE MEDICAL SERVICES	N	\$7,229.00	\$0.00
10	561748928	NOVANT HEALTH	N	\$31,087.00	\$938.56
10	821332232	DYNAMIC PHYSIATRY PLLC	N	\$2,514.00	\$1,473.22
9	264762805	SOUTHEASTERN DIGESTIVE HEALTH CTR	N	\$14,639.95	\$4,536.27
9	454088317	FIRSTHEALTH CARDIOLOGY	N	\$3,450.00	\$1,141.84
9	560950412	CATAWBA VALLEY MEDICAL CENTER	N	\$4,574.00	\$0.00
9	561025032	BLUE RIDGE MEDICAL CENTER GENE	Y	\$3,348.00	\$1,152.14
9	561588015	PATHOLOGISTS DIAGNOSTIC	N	\$410.00	\$0.00
9	561898263	EASTERN CAROLINA CARD PA	N	\$7,932.00	\$0.00
9	562137574	COASTAL PULMONARY MEDICINE PA	N	\$4,338.00	\$2,021.62
9	823693569	SAMPSON REGIONAL EMERGENCY	N	\$2,859.00	\$1,646.34
8	200688168	CAROLINA RADIOLOGY CONSULTANTS	N	\$1,758.00	\$751.57
8	452565889	ACME MEDICAL SPECIALTIES PLLC	N	\$4,910.00	\$2,123.14
8	452702114	CATAWBA VALLEY MEDICAL GROUP	N	\$6,363.00	\$188.74
8	453275682	NORTHERN CAROLINA SURGICAL	N	\$3,174.96	\$1,386.91
8	560941814	RALEIGH ORTHOPAEDIC CLINIC PA	N	\$6,304.00	\$1,494.16
8	562105621	DAVIDSON ANESTHESIA	N	\$5,770.00	\$1,051.12
7	453576100	LORIS SEACOAST HOSPITALIST	N	\$133,098.00	\$10,519.40
7	560554230	NOVANT HEALTH	N	\$2,547.00	\$285.08
7	560941982	FORSYTH MEDICAL CENTER	N	\$2,427.40	\$1,156.00
7	561192904	REX PATHOLOGY ASSOCIATES PA	N	\$2,105.32	\$382.22
7	561804872	GREGORY GRIDLEY PHD	N	\$1,425.00	\$822.50
7	561972669	GASTROENTEROLOGY ASSOC	N	\$4,574.00	\$805.96
7	562003393	EAST CAROLINA HEALTH	N	\$48,619.53	\$13,177.94
7	593725585	NEOGENOMICS LABORATORIES	N	\$3,064.00	\$2,144.80
6	201394536	PIEDMONT TRIAD ANESTHESIA PA	N	\$2,836.00	\$313.64
6	271796746	CAROLINA ANESTHESIA AND PAIN	N	\$1,350.00	\$945.00
6	320504741	FIRSTHEALTH CARDIOLOGY PMC	N	\$2,280.00	\$799.84
6	320546888	PASQUOTANK RIVER INPT SRVC	N	\$3,001.00	\$816.76
6	540924211	DANVILLE RADIOLOGISTS	N	\$1,452.00	\$328.20
6	561025986	BOICE WILLIS CLINIC PA	N	\$4,895.00	\$1,371.96
6	943427372	CAROLINA GI ASSOCIATES	N	\$10,501.00	\$0.00

5	113827203	RANDOLPH SPECIALITY GROUP	N	\$4,987.00	\$469.61
5	202999870	PIEDMONT PSYCHIATRIC ASSOCIATI	N	\$3,471.00	\$2,233.48
5	561318509	WALTERS SURGICAL ASSOCIATES	N	\$3,378.70	\$2,312.53
5	561348830	COLUMBUS REGIONAL HEALTHCARE	N	\$716.00	\$70.84
5	561711669	SOUTHEASTERN MED ONCOLOGY	N	\$794.70	\$0.00
5	823762961	COASTAL PLAINS PATHOLGY PA	N	\$1,528.00	\$0.00
5	830343789	WILKES REGIONAL MEDICAL CENTER	N	\$4,888.40	\$1,288.11
4	200943360	OBAN ANESTHESIA ASSOCIATES PLL	N	\$5,944.00	\$748.36
4	263283007	CAROLINA INFECTIOUS DISEASES C	N	\$1,932.50	\$479.50
4	311725913	FORSYTH MEDICAL GROUP LLC	N	\$1,096.00	\$699.72
4	462847732	NC GROUP SERVICES PLLC	N	\$2,722.00	\$872.42
4	465477125	GASTONIA PHYSICIAN SERVICES	N	\$6,427.00	\$1,754.56
4	560619359	CAROMONT REGIONAL MED	N	\$49,068.26	\$3,906.00
4	561150163	ASHEVILLE GASTROENTEROLOGY	N	\$6,720.00	\$1,140.12
4	561219579	PURVIS-MOYER FOOT AND ANKLE CE	N	\$2,590.00	\$201.80
4	561723064	CABARRUS PATHOLOGY ASSOCIATES	N	\$4,884.00	\$0.00
4	561929672	ROWAN REGIONAL PATHOLOGY ASSOC	N	\$469.00	\$18.50
4	561996922	CAROLINA MOUNTAIN EMERGENCY	N	\$3,588.00	\$904.74
4	822168117	SC SURGICALIST	N	\$5,021.00	\$2,004.10
4	900084133	RANDOLPH PULMONARY AND SLEEP	N	\$1,050.00	\$735.00
3	202935692	MCLEOD CARIOTHORACIC VASCULAR	N	\$1,921.00	\$218.40
3	203758250	ECKERT PATHOLOGY ASSOC PA	N	\$454.00	\$142.04
3	320512118	DLP CENTRAL CAROLINA MEDICAL	N	\$908.00	\$124.16
3	541956451	GRACE CARE LLC	N	\$362.14	\$129.29
3	560532309	HIGH POINT REGIONAL HOSPITAL	Y	\$107,888.67	\$12,223.88
3	561093722	ORTHOCAROLINA PA	N	\$17,896.00	\$5,199.03
3	561319745	UNC SCHOOL OF DENTISTRY	Y	\$13,158.00	\$1,681.92
3	561688824	CUMBERLAND ANESTHESIA	N	\$3,570.00	\$702.84
3	561702214	VALLEY HYPERTENSION-NEPHR	N	\$870.00	\$203.00
3	561807685	WAKEMED RALEIGH OUTPT	N	\$197.55	\$113.82
3	561935767	CORNERSTONE HEALTH CARE	N	\$3,873.00	\$0.00
3	561988924	FAYETTEVILLE HEART CENTER	N	\$4,537.00	\$0.00
3	562133831	CAPE FEAR VALLEY NEUROLOGY	N	\$976.50	\$0.00
3	562197602	NORTHEASTERN ORTHOPEDICS	N	\$8,582.00	\$3,291.68
3	562211989	WILMINGTON GASTROENTEROLOGY	N	\$572.00	\$0.00
3	621749107	MARTIN GENERAL HOSPITAL	N	\$49,142.80	\$8,246.93
3	621828303	WILLIAMSTON CLINIC CORPORATION	N	\$1,802.00	\$705.12
2	030603235	CAROLINA INFECTIOUS DISEASE	N	\$420.00	\$0.00
2	200062134	ATLANTIC NEUROSURGICAL	N	\$10,340.62	\$850.47
2	203340355	SBN INCORPORATED	N	\$1,250.00	\$875.00
2	270892198	EMERGENCY MEDICINE PHYS MECKLE	N	\$2,022.56	\$391.48
2	270935430	RANDOLPH PRIMARY CARE PA	N	\$1,430.00	\$1,001.00
2	273905550	CAROLINA UROLOGY PARTNERS PLLC	N	\$1,587.00	\$0.00
2	460893642	FIRSTHEALTH CARDIOVASCULAR & T	N	\$3,787.60	\$898.26
2	461929125	HALIFAX REGIONAL MEDICAL	N	\$1,360.00	\$0.00
2	465137699	DLP RUTHERFORD PHYSICIAN PRACT	N	\$33.94	\$23.76

2	560951114	GREENSBORO ORTHO CENTER	N	\$11,192.00	\$1,613.62
2	561120277	CAROLINAS CENTER FOR SURGERY	N	\$910.80	\$333.75
2	561216682	LOWER CAPE FEAR HOSPICE	N	\$389.68	\$0.00
2	561274347	CAROLINA KIDNEY ASSOCIATES PA	N	\$450.00	\$315.00
2	561279668	CAROLINA ONCOLOGY ASSOCIATES P	N	\$1,100.14	\$0.00
2	561330897	SALEM CHEST SPECIALISTS	N	\$675.00	\$0.00
2	561335650	CMC NORTHEAST MEDICAL CENTER	N	\$530.00	\$158.90
2	561376368	NOVANT HEALTH MATTHEWS MEDICAL	N	\$45,998.70	\$2,455.71
2	561573039	NEPHROLOGY ASSOCIATES PLLC	N	\$2,414.00	\$0.00
2	561881082	CYPRESS PATHOLOGY	N	\$740.00	\$285.00
2	561969242	EASTERN CAROLINA FOOT & ANKLE	N	\$1,695.00	\$1,104.62
2	562016630	CAROLINA CRANIOSPINAL NEURO	N	\$35,823.50	\$7,496.24
2	562037928	CAROLINA ORTHOPAEDIC & SPORTS	N	\$3,609.00	\$1,350.82
2	562090507	EAR SINUS & ALLERGY CENTER PA	N	\$6,020.00	\$2,997.69
2	562276994	DAVIE COUNTY HOSPITAL	N	\$570.00	\$153.83
2	566011594	DUPLIN GENERAL HOSPITAL	Y	\$13,286.60	\$3,054.01
2	566099991	PRESBYTERIAN PATHOLOGY GROUP ANESTHESIA ASSOCIATES OF ROCK HILL PA	N	\$229.00	\$0.00
2	570718730	CAROLINA RADIOLOGY	N	\$7,004.00	\$0.00
2	571049603	VALLEY RADIOLOGY ASSOCIATES	N	\$160.00	\$42.06
2	810934442	SENTIENT PHYSICIANS PC	N	\$22,695.00	\$0.00
2	831163980	GEM CAPITAL PHYSICIANS PLLC	N	\$3,058.00	\$690.78
2	832048888	MH MISSION HOSP MCDOWELL	N	\$18,894.31	\$4,684.42
1	200865212	JOSEPH L MILLER DDS PA	N	\$326.00	\$216.80
1	202028539	SOVAH HEALTH	N	\$120,252.97	\$18,525.26
1	205740206	GRAYSTONE EYE SURGERY	N	\$7,680.82	\$0.00
1	260219755	CAROLINA ORTHOPEDIC AND SPORTS	N	\$1,920.00	\$889.16
1	261671435	EAST CAROLINA ENDOSCOPY	N	\$1,992.00	\$1,144.19
1	263575135	APP UNIPATH LLC	N	\$64.00	\$0.00
1	263847109	PORT CITY NEUROSURG & SPINE	N	\$25,568.50	\$1,071.25
1	264592192	ALBEMARLE HOSPITAL	N	\$216.00	\$0.00
1	272184984	HEATHER L DOWNS	N	\$460.00	\$322.00
1	272944176	LILLINGTON MEDICAL SERVICES LL	N	\$425.00	\$297.50
1	352547114	FRYE REGIONAL MEDICAL CENTER	N	\$2,417.58	\$328.26
1	455568773	FIRST HEALTH SURGICAL	N	\$589.00	\$97.98
1	463224415	VALLEY CARDIOLOGY PA	N	\$134.00	\$0.00
1	465608702	WOUND CARE INNOVATIONS OF GOLF	N	\$151.00	\$70.16
1	465740673	INTEGRATED DERMATOLOGY	N	\$188.72	\$69.16
1	522085555	KINDRED HOSPITAL GREENSBORO	Y	\$369,453.32	\$195,810.26
1	560532129	DUHS REFERRAL LAB	N	\$1,712.00	\$665.88
1	560543246	ADVENHEALTH HENDERSONVILLE	N	\$3,223.00	\$748.90
1	560593547	GRANVILLE MEDICAL CENTER	N	\$2,642.71	\$882.54
1	560603900	ASHE MEMORIAL HOSPITAL	Y	\$7,786.90	\$4,880.73
1	560845796	CAPE FEAR VALLEY HARNETT	N	\$546.45	\$379.92
1	560963485	CAROLINA NEUROSURGERY AND SPIN	N	\$18,980.00	\$7,265.98
1	560963510	EASTERN CAROLINA ENT	N	\$205.00	\$0.00

1	560988142	GASTON RADIOLOGY PA	N	\$340.00	\$151.72
1	561032909	WILMINGTON SURGICAL ASSOC PA	N	\$2,222.00	\$230.95
1	561071426	MAHEC OB GYN	N	\$232.00	\$162.40
1	561101912	LAUCHWOOD PATHOLOGY ASSOCIATES	N	\$270.00	\$0.00
1	561187226	GASTONIA MEDICAL SPECIALTY	N	\$985.00	\$659.34
1	561335864	CAROLINA DIGESTIVE HLTH ASSOC	N	\$815.00	\$478.24
1	561479712	CAROMONT MEDICAL GROUP INCORPO	N	\$262.00	\$95.28
1	561568952	DURHAM EMERGENCY PHY	N	\$210.00	\$0.00
1	561754482	FAYETTEVILLE AMBULATORY	N	\$8,744.56	\$2,696.79
1	561845329	JAMES E DAVIS AMBULATORY	N	\$3,908.00	\$1,278.90
1	561847193	EAGLE PHYSICIANS AND ASSOCIA	N	\$562.00	\$0.00
1	561896112	CHARLOTTE EENT ASSOCIATES	N	\$540.00	\$0.00
1	561921918	COASTAL ALBEMARLE ORTHOPEDICS	N	\$262.00	\$183.26
1	561925320	IREDELL RADIOLOGY ASSOCIATES	N	\$183.00	\$70.84
1	561926376	CAROLINA SPORTS MED & ORTHO SP	N	\$1,118.00	\$199.18
1	562003096	DIGESTIVE DISEASE CENTER PA	N	\$424.00	\$0.00
1	562084959	PARDEE HOSPITAL	N	\$1,218.80	\$0.00
1	562086200	PHYSICAL LAB CONSULTANTS	N	\$1,068.87	\$0.00
1	562095763	ALLEN ORTHOPEDICS	N	\$1,070.00	\$749.00
1	562103816	TESFAYE D FANTA MD PLLC	N	\$181.64	\$59.96
1	562125743	ORTHOPAEDIC SOLUTIONS & SPORTS	N	\$1,909.00	\$967.98
1	562139879	ENT & AUDIOLOGY ASSOCIATES	N	\$301.78	\$0.00
1	562140200	ALLIANCE UROLOGY SPECIALISTS	N	\$1,059.60	\$337.97
1	562151484	COASTAL CAROLINA ENT	N	\$295.00	\$0.00
1	562201439	SCOTLAND MEDICAL CTR	N	\$240.00	\$0.00
1	562238461	EASTERN CARDIOLOGY PA	N	\$138.00	\$0.00
1	592612221	LAKE NORMAN REG MEDICAL CTR	N	\$1,715.56	\$216.16
1	800164702	BLADEN COUNTY HOSPITAL	N	\$85.00	\$0.00
1	815399431	EAST CAROLINA SURGICAL	N	\$274.00	\$147.86
1	821845595	PA PAULINA J COLLIER LLC	N	\$1,000.00	\$301.64
1	823693839	MECKLENBURG NEUROLOGY	N	\$475.00	\$87.20
1	843225109	RALEIGH EYE AND FACE PLASTIC SURGERY	N	\$596.00	\$323.76
15, 930				\$66,324,963.69	\$18,933,177.13

(7) The total cost and volume for the previous fiscal quarter for emergency room visits originating from Central Prison and NCCIW Hospitals to UNC Hospital, UNC Rex Healthcare, and WakeMed Hospital.

Figure 3 below displays the total cost and volume for the previous fiscal quarter for emergency room visits originating from Central Prison and NCCIW Hospitals to UNC Hospitals, Rex Healthcare and WakeMed Hospital.

Figure 3

Volume of Claims	Originating Facility	Provider TIN	Provider Facility	Total Charge	Amount Paid
6	CENTRAL PRISON	561118388	UNIV OF NC HOSPITALS	\$7,877.00	\$5,216.29
45	CENTRAL PRISON	561509260	NC HEART AND VASCULAR	\$87,050.00	\$31,930.93
84	CENTRAL PRISON	566017737	WAKEMED	\$143,353.83	\$19,581.05
1	NC CI WOMEN	561118388	UNIV OF NC HOSPITALS	\$1,563.00	\$1,190.11
27	NC CI WOMEN	561509260	NC HEART AND VASCULAR	\$61,498.00	\$27,736.56
74	NC CI WOMEN	566017737	WAKEMED	\$153,398.45	\$29,274.82
237				\$454,740.28	\$114,929.76

(8) The total payments for Medicaid and non-Medicaid eligible inmates to UNC Hospitals, Rex Healthcare, and WakeMed Hospital, including the number of days between the date the claim was filed and the date the claim was paid.

CLAIM VOLUME	Provider TIN	Provider Facility	Total Billed	Total Charged	DAYS_FM_SRVC	DAYS_FM_REC
718	561118388	UNIV OF NC HOSPITALS	\$7,972,983.74	\$5,222,116.57	22.46	12.29
438	561509260	NC HEART AND VASCULAR	\$1,782,300.30	\$1,178,495.89	91.17	16.84
95	566017737	WAKEMED	\$1,393,068.39	\$296,817.03	50.36	34.18
1,251.00			\$11,148,352.43	\$6,697,429.49	54.66	21.10

Data with respect to the UNC Hospitals, UNC Rex Healthcare and WakeMed claims processing timeframe requires further clarification. The report request called for information detailing “the number of days between the date the claim was filed and the date the claim was paid.” The data preserved by PGBA includes the date of service and the date the claim was received. If the provider did not generate or submit the claim in a timely manner, such a delay will be reflected in these numbers. Additionally, the column entitled days from service may include claims that have been previously denied, pending or referred for Medicaid determination. In general, claims may be denied when the claim form has not been fully and accurately completed, no authorization for the procedure is on file or the service is otherwise ineligible. In accordance with policy, inpatient stays exceeding 24 hours are referred to Medicaid for an eligibility determination. It may take several months before receiving a final answer on Medicaid coverage. While this determination is being made, the claim will be carried in a pending status.

(9) A list of hospitals under contract

To date, DPS has contracted with twenty-three (23) healthcare systems across the state. The systems are listed below:

- (1)** Ashe Memorial Hospital
- (2)** Blue Ridge Regional Hospital
- (3)** Blue Ridge Healthcare System
- (4)** Caldwell Memorial Hospital
- (5)** Catawba Valley Medical Center
- (6)** Chatham Hospital Inc
- (7)** CHS Blue Ridge Morganton
- (8)** CHS Blue Ridge Valdese
- (9)** First Health Richmond Memorial
- (10)** Halifax Memorial Hospital
- (11)** High Point Regional Hospital
- (12)** Kindred Hospital Greensboro
- (13)** Montgomery Memorial Hospital
- (14)** Moore Regional Hospital
- (15)** Nash General Hospital
- (16)** New Hanover Regional Hospital
- (17)** Pender Memorial Hospital
- (18)** Randolph Hospital, Inc
- (19)** Rex Healthcare
- (20)** University of NC Hospitals
- (21)** Vidant Medical Center
- (22)** Vidant – Heritage, Outer Banks, Beaufort
- (23)** Vidant - Bertie, Chowan, Duplin, Roanoke Chowan

***Statistics from the outpatient specialty clinics held at Central Prison Healthcare Complex (CPHC) reveal that 212 patients were evaluated during this quarter. Specialty clinics conducted at CPHC include cardiology, podiatry, orthopedics, general surgery, hepatology, infectious disease, ENT, gastroenterology, audiology, nephrology, ophthalmology, optometry, and urology. Statistics from NCCIW reveal that 89 specialty encounters occurred during the same timeframe. Due to COVID19 pandemic, all specialty clinics were temporarily suspended effective March 26, 2020.

Further statistics from the surgical center at CPHC reveal that no outpatient surgical procedures were performed during this quarter. These procedures include ENT, general surgery, gastroenterology, orthopedics, and podiatry. In addition, 28 MRI studies were performed in the mobile MRI unit at CPHC.

Juvenile Justice: 2019 - 2020 4th Quarter Health Services Legislative Report

The following data is based on available information for the period starting April 1, 2020 and ending June 30, 2020.

- (1) **The number of total juvenile offenders requiring hospitalization or hospital services who receive that treatment at each hospital.**

During this quarter, there were 15 juveniles with billing claims for treatment or diagnostics at a community hospital or affiliated setting. There were 17 claims submitted from hospitals and related facilities during this quarter. All hospitals comply with the mandated rates of two times Medicaid rate or seventy percent of prevailing rates. All claims were processed in a timely manner by PBGA.

Please note, due to the COVID-19 pandemic, hospital services during this quarter were limited to urgent only.

- (2) **The volume of scheduled and emergent services and, of that volume, the number of those services that are provided by contracted and non-contracted providers.**

Figure 1 below indicates the number of hospitals and related facilities providing emergent services and observational services during the defined cycle- April 1, 2020 through June 30, 2020.

Figure 1

04-01-2020 through 06-30-2020	Emergent/ER	Scheduled	Total	Percentage
CONTRACT HOSPITALS	0	0	0	0%
NON-CONTRACT HOSPITALS	15	0	15	100%
Grand Total	15	0	15	100%

- (3) **The volume of scheduled and emergent admissions listed by and, of that volume, the percentage of those services that are provided by contracted and non-contracted providers.**

Juvenile Justice had no hospital admissions billed during the quarter.

- (4) **The volume of inpatient medical services provided to Medicaid-eligible inmates and juvenile offenders, the cost of treatment, the estimated savings of paying the nonfederal portion of Medicaid for the services, and the length of time between the date the claim was filed and the date the claim was paid.**

As reported in question (3), there were no juveniles receiving hospital related visits of greater than 24 hours.

- (5) **The status of the implementation of the claims processing system and efforts to address the backlog of unpaid claims.**

The DPS Controller's Office is providing on-going updates regarding the resolution of any remaining backlogged claims.

- (6) **The hospital utilization, including the amount paid to individual hospitals, the number of juvenile offenders served, the number of claims, and whether the hospital was a contracted or non-contracted facility.**

Hospital/Facility	Contracted	Claims Paid	Number of Juveniles Served	Number of Claims Submitted	Total Charged	Total Paid
WakeMed	N	5	5	5	\$28,860.92	\$1,370.21
Nash Hospital, Incorporated	N	4	4	4	\$14,915.00	\$1,940.79
ECU Physicians Diagnostic	N	8	6	8	\$1,104.75	\$355.20
Total		17	15	17	\$44,880.67	\$3,666.20

Juveniles who required hospital related services resulted in \$44,880.67 billed (total charged) and \$3,666.20 costs paid (total paid). Visits were for both scheduled and emergent services. Services were conducted by both contracted and non-contracted providers. As noted in (1) above, billing and payment of claims included services provided in the previous quarters, but billed in the current.

Due to the size and staff structure of Juvenile Justice, there is not a comparable system, i.e. OPUS or Utilization Review Section. All medical claims are processed via paper claims by business officers at each Youth Development Center location. PGBA and DPS have created a workflow to accommodate the submission of hard copy claims.

- (7) **The total cost and volume for the previous fiscal quarter for emergency room visits originating from Central Prison and NCCIW Hospitals to UNC Hospital, UNC Rex Healthcare, and Wake Med Hospital.**

This item does not apply to Juvenile Justice.

- (8) **The total payments for Medicaid and non-Medicaid eligible inmates to UNC Hospitals, UNC Rex Healthcare, and Wake Med Hospital, including the number of days between the date the claim was filed and the date the claim was paid.**

This item does not apply to Juvenile Justice.

- (9) **A list of hospitals under contract.**

See Adult Correction section, item #9. Currently, PGBA confirms ACJJ contracted hospitals and affiliates with ACJJ Purchasing and Contracts. The quarterly data submitted by PGBA confirms payment at the legislatively mandated rate of two times Medicaid or 70% of prevailing charges.