

One Vendor, Five Options, Low Rates

JPay is now the exclusive processor of interstate compact fee payments. This transition means more payment options and lower rates for offenders.

The following is a list of the payment methods JPay offers for North Carolina interstate compact fee payments, and their benefits to offenders:

Online at www.JPay.com

How it Works:

Offenders create a free account associated with their unique ID number, then make a payment with a credit or debit card.

Benefits to the Offender:

Payments made online at JPay.com are processed overnight, and offenders receive an immediate receipt and confirmation number after each transaction. Offenders can access JPay.com to make payments wherever they have an internet connection.

The JPay Mobile App

How it Works:

Offenders download the app from the Apple App Store (for iPhones and iPads) or Google Play (for Android phones and tablets). They then create an account and make a payment with a credit or debit card.

Benefits to the Offender:

With the JPay App, offenders can make their payments anywhere. Payments are processed overnight, and offenders receive an immediate receipt and confirmation number after each transaction.

Phone 800-574-5729

How it Works:

Offenders call JPay's toll-free number to make a payment with a credit or debit card through a live agent or JPay's interactive voice response system.

Benefits to the Offender:

JPay's call center is staffed by bilingual agents 24/7. Offenders receive a payment confirmation number from the agent processing the payment.

Walk-up Cash/MoneyGram

How it Works:

Offenders visit any MoneyGram agent location and fill out a blue express payment form.

Benefits to the Offender:

Offenders who do not wish to pay with a credit or debit card can make their payments with cash through MoneyGram. MoneyGram agents are also conveniently located; every Walmart and most CVS stores have a MoneyGram agent, and these are likely nearby and familiar to offenders.

Money Orders

How it Works:

Offenders send a money order to JPay's money order lockbox (PO Box 170360, Hialeah, FL 33017). The money order is processed within 2-3 days.

Benefits to the Offender:

Money orders are the lowest cost option for offenders.

JPay representatives are happy to help ease this transition in any way possible; you can connect with JPay Professional Services at professionalservices@jpay.com or 855-445-5729.