REENTRY 2030

Progress Report 2024

OFFICE OF GOVERNOR
ROY COOPER

NC Department of Adult Correction
PROTECTION • INNOVATION
REHABILITATION

Contents

Letter from the Secretary.....1

Executive Summary 2

Updated Reentry Accomplishments.....3

Scorecard 4

Legislative Priorities.. 52

NC Department of Adult Correction
PROTECTION • INNOVATION
REHABILITATION

Roy Cooper, Governor

Todd Ishee, Secretary

December 1, 2024

Dear Governor Cooper,

In accordance with Executive Order 303 and following your leadership, the Joint Reentry 2030 Council has been diligently working on implementing the Reentry 2030 Strategic Plan and I am pleased to submit for your review our first progress report.

Our Strategic Plan encompasses 26 objectives, 133 strategies, and 95 metrics. Throughout these elements, the spirit of collaboration and the whole-of-government approach you championed are evident in our progress. This report reflects the collective efforts of the Joint Reentry 2030 Council members, subcommittee participants, staff, and our extensive network of partners. It highlights key accomplishments, updates on strategy implementation, and a baseline for most of the metrics, complete with defined and accessible data.

It is with the support of the entire Council and our statewide network of stakeholders, I would like to express our sincere appreciation for the vision and leadership you have provided on this critical issue of reentry in North Carolina. While this is our first progress report, it is a testament to the dedication and passion of all involved as we work toward achieving these important goals.

Thank you for your continued support.

Sincerely,

Todd Ishee

MAILING ADDRESS:
5201 Mail Service Center
Raleigh, NC 27699-5201

OFFICE LOCATION:
214 W. Jones St
Raleigh, NC 27603

An Equal Opportunity Employer

FROM THE OFFICE OF:
Todd Ishee
Secretary
Telephone: 919-733-2126
Fax: 919-582-6126

http://dac.nc.gov

Executive Summary

REENTRY 2030

In January 2024, Governor Cooper signed Executive Order 303, establishing a whole-of-government approach and setting bold goals to dramatically improve North Carolina's services for incarcerated people reentering their communities. This historic executive order is the most significant effort in the state's history to strengthen reentry. Executive Order 303 added North Carolina to the national Reentry 2030 initiative and created the Joint Reentry Council, which is comprised of representatives from each cabinet agency, the Office of State Human Resources, the Office of State Budget and Management, the Post-Release Supervision and Parole Commission, and the Task Force for Racial Equity in Criminal Justice.

Executive Order 303 included directives for each cabinet agency, the Office of State Human Resources, the Office of State Budget and Management, and the Post-Release Supervision and Parole Commission. It also directed the Joint Reentry Council to create a Reentry Strategic Plan to outline specific steps North Carolina would take to improve reentry by 2030. The Joint Reentry Council released that plan in August. The Plan included 26 objectives, which are bold, measurable goals to dramatically improve reentry, rehabilitation, and educational services. The Plan also contains 133 strategies, which are commitments by state agencies and other organizations to take specific actions to reach the objectives. The Plan also contains 95 performance metrics, which will help North Carolina track progress towards the goals.

Executive Order 303 also ordered the Joint Reentry Council to annually report on progress made towards the goals set in the Strategic Plan. This is the first such report. This report includes:

Accomplishments
An update on major accomplishments North Carolina has made since the signing of Executive Order 303 towards improving reentry.

Scorecard
A scorecard of the strategies and performance metrics outlined in the Strategic Plan.

Legislative Priorities
Recommendations for statutory changes and budgetary investments for the General Assembly to improve reentry.

The signing of Executive Order 303 has created a groundswell of energy and support for improving reentry, including exceptional collaboration across state government and local communities. We recognize that this work is essential to create safer communities, build up our state's workforce, and give people a second chance, and look forward to continuing this momentum.

Updated Reentry Accomplishments

Accomplishments from July-December 2024

- DMV is now accepting social security numbers from DAC that are self reported by incarcerated individuals through the automated State ID process. This will increase the number of state IDs that will be issued prior to release.
- Campbell Law School Clinic conducted a Driver's License Restoration Clinic at Carteret Correctional Center. They interviewed approximately 50 incarcerated individuals and provide advice/assistance in resolving legal issues in order to restore their Driver's License.

January-July 2024

- The Department of Adult Correction assembled a catalog of educational and program resources available at each prison facility.
- The Department of Health and Human Services (DHHS) secured $99m from the General Assembly to strengthen mental health and substance use services and supports in our communities for justice involved individuals.
- Of those dollars, DHHS has already awarded money to communities for services including $5.5 million to expand NC-FIT (North Carolina Formerly Incarcerated Transitions), a program that offers psychiatric and physical healthcare services along with community supports such as housing, transportation, and phones for reentrants who have Serious Mental Illnesses.
- DAC began submitting Medicaid applications for incarcerated people nearing release through Medicaid information sessions.
- NC Medicaid granted DAC access to the Medicaid provider portal, NCTracks. This will help DAC track Medicaid applications.
- DAC and the Division of Motor Vehicles (DMV) are continuing to partner to provide reentrants with state identification cards, and DAC Rehabilitation and Reentry staff have identified a key barrier: a frequent lack of verified individual social security number. DAC is pursuing a data sharing agreement with the Social Security Administration to verify social security numbers automatically, a solution that will substantially increase identification card issuance.
- DAC launched a program in partnership with the TransTech Driving School to train incarcerated people and provide them with a Commercial Driver's License (CDL).
- The Department of Commerce (DOC) awarded grants totaling $750,000 to three local Workforce Development Boards to support the creation of three new local reentry councils.
- The Department of Transportation (DOT) awarded a contract for a transitional work program to place formerly incarcerated people on DOT work crews in order to gain experience and skills leading to gainful employment and job retention to the Center for Employment Opportunities.
- Joint Reentry Council member Kerwin Pittman founded the Recidivism Reduction Call Center, a hotline designed to help reentrants get jobs, housing, and connections to other services to help them succeed as they exit incarceration.
- DAC has issued a Request for Proposal for 11 additional Local Reentry Councils. This will increase the total LRCs to 31 serving 53 counties.
- The Post Release Supervision & Parole Commission created and filled a reentry analyst position to support incarcerated people who are participating in a Mutual Agreement Parole Program (MAPP), reentrants granted parole from the Commission, and reentrants on post-release supervision.
- To remove potential bias in parole and post-release supervision decisions, the Post Release Supervision & Parole Commission has removed photos and racial/ethnic information of parole candidates from immediate view in review files.
- DHHS and DAC conducted trainings for local reentry council staff on child support obligations, including actions reentrants can take to better be able to stay timely on their payments.
- DAC has designated 7 additional facilities for reentry including the first Close Custody Institution. This will increase the total number of facilities designated for reentry to 21.

Scorecard Overview (explanation)

The following scorecards show progress on strategies set out in the Reentry 2030 Strategic Plan. Additionally, where possible, we have provided a baseline statistic for performance metrics laid out in the Plan. Unless otherwise noted, these baselines reflect the status of the metric as of July 1, 2024, or for the 2023-2024 Fiscal Year. In some cases, collecting the performance metric is complex and requires more time to complete. Out of 133 strategies, 50 strategies are in progress or completed. Of the 95 performance metrics, we are proud that 68 baselines have been collected. This is a testament to the hard work of state agencies and JRC subcommittees.

Overarching
Goal 1 Scorecard

Improve economic mobility of formerly incarcerated people by increasing the number of local reentry councils and providing access to educational, technical training, registered apprenticeship, work-based learning and employment opportunities pre-and post-release.

OBJECTIVE 1

Increase the number of Local Reentry Councils (LRCs) supported through state funding to cover all 100 counties.

Objective baseline: 17 Local Reentry Councils serving 19 counties

STRATEGIES

	Current Status	Summary of Efforts
Strategy 1.1 – DAC will identify internal reoccurring funding for LRCs.	In Progress	DAC has added 7 more LRCs and is currently working on 4 more.
Strategy 1.2 – DAC will collaborate with other Departments and sources such as philanthropic foundations and local governments to provide funding for LRCs.	In Progress	DOC has funded 3 new LRCs. DAC is working with OSP to identify philanthropic partners.
Strategy 1.3 – DAC will advocate for additional funding for LRCs from the General Assembly by providing evidence-based data and information of the benefits of LRCs to the State of North Carolina.	In Progress	DAC has advocated for LRCs in previous years and plans to continue to do so.
Strategy 1.4 – DAC will collaborate with the Office of Strategic Partnerships to partner with researchers to conduct a study on the effectiveness of LRCs.	Not Started	DAC recently contracted with a vendor to track services provided by LRCs.
Strategy 1.5 – DAC will review and revise the LRC model to ensure all relevant agencies/resources are represented and best practices are shared across the state.	In Progress	DAC Transition services is completing quality assurance with every LRC
Strategy 1.6 – DAC and DPS will ensure collaborative support between local Juvenile Crime Prevention Councils, DAC, LRCs, employers, reentry nonprofits, and any other organization that would aid with youth reentry.	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 1.1 – Number of LRCs by region of the state and number of counties served.	17 LRCS serving 19 counties	17 LRCS serving 19 counties
Performance Metric 1.2– Number of people released served by a reentry council annually.	3,752 clients served and 9,031 services were provided through 17 LRCs	FY 23-24, 3752 clients were served, and 9031 services were provided through our current 17 local reentry councils
Performance Metric 1.3 – Number of Juvenile Crime Prevention Councils connected to an LRC.	0	0
Performance Metric 1.4 – Number of Work Force Development Boards connected to an LRC.	10	10

OBJECTIVE 2

Increasing the number of high school diplomas, high school equivalencies and industry-valued continuing education credentials earned by eligible people in adult and juvenile secure custody facilities by 75%.

Objective baseline: 828 high school diplomas, high school equivalencies and industry-valued continuing education credentials earned by incarcerated people in FY24.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 2.1 – DNCR will develop partnerships with DAC and DPS to engage currently incarcerated and/or previously incarcerated people in the existing Excel High School accredited high school diploma program.	Not Started	DNCR is collaborating with the Community College System Office (NCCCS) to explore prioritizing this scholarship for those who are currently released or those who are incarcerated.
Strategy 2.2 – DAC and DPS will enhance existing partnerships and develop new partnerships with community colleges to grow offerings of non-credit credentials training programs. When possible, co-enrollment in Workforce Innovation and Opportunity Act (WIOA) Title II services and industry-valued non-degree credentials training programs is encouraged.	In Progress	NCCCS is working to ensure when possible Prison Education Program (PEP) funding is going towards programs on the NC Workforce Credentials list.
Strategy 2.3 – DAC and DPS will partner with the NC Workforce Credential Advisory Council and myFutureNC to cross-reference which credentials on the NC Workforce Credentials list of training programs are currently being offered in adult and juvenile correctional facilities. Support opportunities to align available programs with the identified credentials on the list.	Not Started	NCCCS is working to ensure when possible Prison Education Program (PEP) funding is going towards programs on the NC Workforce Credentials list.
Strategy 2.4 – DAC will minimize the movement of incarcerated people who are currently enrolled in an education program, including registered apprenticeships, and are not requesting a transfer, until they have completed their program unless they can immediately enroll in the same program in the correctional facility to which they will be transferred.	Not Started	
Strategy 2.5 – DAC will require prison education providers to develop and implement plans for how incarcerated people can finish uncompleted coursework upon release. Prioritize offering educational programs in which participants will have unconditional admission to educational programs following release from prison.	Not Started	
Strategy 2.6 – DAC will create a publicly available, searchable database of all coursework and registered apprenticeships available to incarcerated people offered by both community colleges and four-year colleges and universities in the state.	Completed	Available at https://ncpecapp.knack.com/untitled-app
Strategy 2.7 – DAC will establish quality measures and evaluation for all prison education programs, including non-credit credentials training programs.	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 2.1 – Number of high school diplomas earned.	0 (DAC); 30 (DPS)	
Performance Metric 2.2 – Percentage of high school diplomas earned of total attempted.	N/A (DAC); 58.8% (DPS)	
Performance Metric 2.3 – Number of high school equivalencies earned.	578 (DAC); 42 (DPS)	
Performance Metric 2.4 – Percentage of high school equivalencies earned of total attempted.	46% (DAC); 82% (DPS)	
Performance Metric 2.5 – Number of non-credit credentials training programs completed.	89 (DPS)	
Performance Metric 2.6 – Percentage of completers.	48% (DPS)	
Performance Metric 2.7 – Number of licenses or credentials earned.	89 (DPS)	
Performance Metric 2.8 – Percentage of licenses or credentials earned of total attempted.	48% (DPS)	
Performance Metric 2.9 – Percentage of alignment with the NC Workforce Credentials list of high-quality industry recognized credentials.	62% (DAC) 80% (DPS)	
Performance Metric 2.10 – Average time to completion (months) for high school diplomas, high school equivalencies, and non-credit credentials training programs (broken out by type).	21 months = Average time to complete high school diplomas during the 2023-2024 school year (DPS); 4.16 months = Average time to complete HiSET during the 2023-2024 school year (DPS). DAC- Unable to obtain currently.	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 2.11 – Percentage of students funded by NC Prison Education Program funds (allocated by the NC General Assembly), % of students funded by Title II, and % funded by other sources.	NCDAC metrics: PEP funds: 41%; Title II: 53%; Other: 5%; NCDPS Juvenile Justice Education Services receives Title 1, Title 2, IDEA, and Carl Perkins grant funding to support education programming for all students in addition to general education funds already allocated for youth education services. 5.25%= DJJ 's most recent EC student headcount 2024 = 116/2208; 8.65%= Title 1 (school age under age 21) most recent student headcount 2024 = 191/2208 (DPS)	

OBJECTIVE 3

Increase the number of post-secondary certificates, diplomas, and degrees offered in state correctional institutions by 25%.

Objective baseline: 113 post-secondary certificates, diplomas, and degrees were offered in state correctional institutions in FY24.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 3.1 – DAC will develop a plan in consultation with the Prison Education Consortium to effectively leverage state, federal, and private funding sources to provide efficient educational programs that, when possible, result in a diploma, degree, or credential.	Not Started	
Strategy 3.2 – DAC, DOC, and the Prison Education Consortium will develop educational pathways driven by local labor markets that will guide course offerings and transferable pathways to complete a diploma, degree, or credential.	Not Started	
Strategy 3.3 – DAC and DPS will enhance existing partnerships and develop new partnerships with community colleges, public and independent colleges and universities to grow education programs focusing on stackable credentials. When possible, co-enrollment in WIOA Title II services is encouraged.	In Progress	
Strategy 3.4 – DAC will require education providers utilized by DAC to develop and implement plans for how incarcerated people who do not complete coursework while incarcerated can complete coursework upon release. Prioritize offering educational programs in which participants will have unconditional admission to educational programs following release from prison.	Not Started	
Strategy 3.5 – DAC will create a publicly available, searchable database of all coursework and registered apprenticeships available to incarcerated people offered by both community colleges and four-year colleges and universities in the state.	Completed	
Strategy 3.6 – DAC will establish quality measures and evaluation for all prison education programs, including diplomas, certificates, associate degrees, and four-year degrees.	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 3.1 – Number of post-secondary certificate programs, number of learners enrolled in certificate programs, number of completions of certificate programs, and average time to completion.	Number of non-credit, certificate, credential, and licensure programs: 100; # of Learners: 5980; # of completers: 3344	
Performance Metric 3.2 – Number of post-secondary diploma programs, number of learners enrolled in diploma programs, number of completions of diploma programs, and average time to completion.	# of post-secondary diplomas: 1; # of learners: 15; # of completers: 12; average time to completion: 9 months (2 semesters)	
Performance Metric 3.3 – Number of associate degree programs, number of learners enrolled in associate degree programs, number of completions of associate degree programs, and average time to completion.	Number of programs: 8; Number of learners: 157; Number of completions: 38; Average time to completion: 2 years	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 3.4 – Number of bachelor's degree programs, number of learners enrolled in bachelor's degree programs, number of completions of bachelor's degree programs, and average time to completion.	Number of programs: 4; Number of learners: 62; Number of completions: 25; Average time to completion: 4 years	
Performance Metric 3.5 – Number of postsecondary certificates, diplomas, or degrees earned by learners who already earned a postsecondary, certificate, diploma, or degree in a related field.	Unable to obtain	We are exploring ways to obtain this data
Performance Metric 3.6 – Number of Master's degrees or higher (Master's, doctoral, and professional degrees) programs, number of learners enrolled in graduate level programs, number of completions of graduate level degree programs, and average time to completion.	0	
Performance Metric 3.7 – Percentage of students funded by NC Prison Education Program funds (allocated by the NC General Assembly), % of students funded by Pell Grants and % funded by other sources.	For certificate programs: 100% PEP funded. For diplomas and degrees-PEP funded: 33%; Second Chance Pell (no full Pell): 58%; Legislative Special Appropriation: 9%	

OBJECTIVE 4

Increase the number of post-secondary certificates, diplomas, and degrees programs available to students at no cost by 25%.

Objective baseline: 113 post-secondary certificates, diplomas, and degrees were offered in state correctional institutions in FY24.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 4.1 – DAC will increase higher education programming for incarcerated people utilizing Pell Grants by partnering with colleges and universities that qualify to be a prison education partner and meet all federal guidelines.	In Progress	
Strategy 4.2 – DAC will develop a strategy to effectively utilize NC Prison Education Program funds to provide greater access to no-cost degree programs.	Not Started	
Strategy 4.3 – DAC will explore opportunities to partner with the NC State Education Assistance Authority to identify if currently incarcerated people are eligible for state funded scholarships including but not limited to NextNC and the North Carolina Need-Based Scholarship for Private College Students.	Not Started	
Strategy 4.4 – DAC will revise the existing Prison Education Consortium to include representation from all prison higher education, registered apprenticeship, and workforce partners including the North Carolina Community College System Office, participating community colleges, the UNC System Office, participating UNC System institutions, a representative of North Carolina Independent Colleges and Universities, participating independent colleges and universities, DOC, current or formerly incarcerated students, and philanthropic organizations.	In Progress	
Strategy 4.5 – DAC will provide resources to community colleges, public universities, and private colleges and universities in North Carolina who are interested in offering degree programs in correctional facilities. Including but not limited to a mentoring program for those seeking approval to be a Pell Grant approved program.	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 4.1 – Number of approved Pell Grant programs (broken down by academic level).	12 Second Chance Pell programs; 0 full Pell programs; By type: 1 certification, 1 diploma, 6 AA degrees, 4 BA degrees	We have 2nd Chance Pell programs, which will expire soon (AB Tech, Robeson CC, Campbell, Sampson, Shaw University). Campbell University passed their accreditation and is waiting only on their US DOE application now to become a full Pell partner.
Performance Metric 4.2 – Number of postsecondary partners with approved Pell Grant programs (broken down by institution type).	5 Second Chance Pell partners with 12 programs; 0 full Pell partners; By Type: 3 female institution programs, 7 male institution programs. Minimum custody: 5; Medium custody: 7; Close custody: 3	
Performance Metric 4.3 – Number of approved post-secondary degree programs funded through Prison Education Program funds.	2 associate degree programs	Beaufort County Community College (1); Stanly Community College (1)
Performance Metric 4.4 – Number of correctional facilities with an associate degree or bachelor's degree program.	10 correctional facilities	Anson (2); Sampson (2); NCCIW (1); Hyde (1); Lumberton (2); Pamlico (1); Nash (1); Craggy (1); WCCW (1); Albemarle CI (1)

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 4.5 – Average cost per student per program.	Certificate programs = $180/student average; Higher Education (degrees and diplomas) = $8,993.40/student average	

OBJECTIVE 5

Increase the average wages earned by previously incarcerated people.

Objective baseline: 2021 Cohort- $13,785. Source- NC Reentry Outcome Reporting System.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 5.1 – DAC and DOC will implement career services in every DAC-designated reentry facility and increase the number of incarcerated people receiving virtual career services through NCWorks Online before release by continuing communication with Correction Enterprises, utilizing tablets. These career services will be able to assist people of all ages and at all stages of their careers.	In Progress	
Strategy 5.2- DAC and OSHR will ensure that incarcerated people receive support to develop resumes accurately portraying all education and work experiences.	In Progress	DAC and OSHR have met and OSHR is close to finalizing a 'How to apply for state government jobs' training that will be accessible to the public, including justice involved individuals.
Strategy 5.3- DAC and DOC will improve the Travel/ Tourism Call Center currently at the NC Correctional Institution for Women.	Not Started	
Strategy 5.4 – DMVA will collaborate with DAC to identify incarcerated veterans with NCWorks Online infrastructure and state and local partner agencies to connect justice-involved veterans to employment and educational opportunities.	Not Started	

		Current Status	Summary of Efforts
STRATEGIES	**Strategy 5.5** – DPS will engage with the North Carolina Department of Public Instruction and the State Board of Education to increase opportunities for students to enhance skill development, access to work-based learning opportunities for people of all ages, and complete secondary education.	Not Started	
	Strategy 5.6 – DPS will engage with the North Carolina Department of Public Instruction, the State Board of Education, the North Carolina Community College System, the UNC System, and DOC to enhance postsecondary and workforce opportunities for students.	In Progress	
	Strategy 5.7 – OSHR will collaborate with DAC to create a training for state agencies to reduce bias and discrimination towards justice-involved people in the workplace.	In Progress	OSHR's lead Equal Employment Opportunity consultant has been working on this training since the Executive Order was signed.

		Status	Additional Information
PERFORMANCE METRICS	**Performance Metric 5.1** – Number of facilities in which NCWorks Online is available on the tablets.	0	DAC and NC Commerce are partnering with vendor Geographic Solutions Inc. to offer NCWorks online INET for the incarcerated population on education center computers. The module will begin roll out in the 1st quarter of 2025.
	Performance Metric 5.2 – Number of incarcerated people receiving career services through NCWorks Online by race, gender, age, etc.	0	DAC and NC Commerce are partnering with vendor Geographic Solutions Inc. to offer NCWorks online INET for the incarcerated population on education center computers. The module will begin roll out in the 1st quarter of 2025.
	Performance Metric 5.3 – Average wage of reentrants by year.	2021 Cohort- $13,785. Source- NC-RORS	2021 Cohort- $13,785

		Current Status	Additional Information
PERFORMANCE METRICS	**Performance Metric 5.4** – Number and percentage of previously incarcerated people by year earning at or above the federal poverty line.	2021 Cohort- 35%; All exiters- 17%	Cohort 2021: First Year Share of Employed Prison Exiters Earning At or Above Poverty Line: 35%; Share of All Prison Exiters Earning At or Above Poverty Line: 17%

OBJECTIVE 6

Increase the number of registered apprenticeships completed by incarcerated people in both adult and juvenile secure custody facilities by 50% by 2030.

Objective baseline: 57 registered apprenticeships completed by incarcerated people in FY24.

		Current Status	Summary of Efforts
STRATEGIES	**Strategy 6.1** – DAC and DOC will engage and develop a mutually beneficial relationship with ApprenticeshipNC, local apprenticeship intermediaries and organizations like Guilford Apprenticeships Partners, community colleges, and employers throughout the state.	In Progress	
	Strategy 6.2 – OSHR will collaborate with government agencies to provide guidance and resources to agencies who have or plan to have a registered apprenticeship program, including recruitment outreach to justice system involved people.	In Progress	OSHR is close to finalizing a guideline for agencies for developing registered apprenticeship programs.
	Strategy 6.3 – DPS will establish or expand registered apprenticeship opportunities for youth in the juvenile justice system in partnership with DOC and other agencies.	Not Started	
	Strategy 6.4 – DEQ will provide support to DAC to identify industry partners offering job training opportunities related to waste reduction. DEQ will serve an advisory role in the development of apprenticeship programs between DAC and the industry if such programs are pursued.	Not Started	

STRATEGIES

	Current Status	Summary of Efforts
Strategy 6.5 – DAC will ensure that there are apprenticeships available for people of all ages, genders, skill levels, and physical capabilities.	In Progress	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 6.1 – Number of registered apprenticeship opportunities for incarcerated people.	57	
Performance Metric 6.2 – Number of registered apprenticeship enrollments.	133	
Performance Metric 6.3 – Number of registered apprenticeships completed.	1,371	
Performance Metric 6.4 – Number of active apprentices.	27	

OBJECTIVE 7

Expand the number of incarcerated people and eligible juvenile-justice involved youth participating in work release by 50% by 2030.

Objective baseline: 766 incarcerated people participating in work release.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 7.1 – DAC and DOC will collaborate to increase awareness and acceptance of work release by private sector businesses.	In Progress	
Strategy 7.2 – DAC and DOT will expand work release and employment opportunities for incarcerated and formerly incarcerated people, including expanding existing relationships with nonprofit organizations that employ formerly incarcerated people and expanding specialized on-the-job training opportunities for justice-involved youth and adult populations.	In Progress	
Strategy 7.3 – DAC will increase the number of Prison Industry Enhancement Certification Programs by 50%.	In Progress	

STRATEGIES

	Current Status	Summary of Efforts
Strategy 7.4 – DNCR will partner with DAC to provide work release, including seasonal opportunities, for incarcerated and formerly incarcerated people.	Not Started	
Strategy 7.5 – DEQ will partner with DAC to provide work release and registered apprenticeship opportunities to incarcerated and formerly incarcerated people.	Not Started	
Strategy 7.6 – DAC will ensure there are work release opportunities for people of all ages, genders, skill levels, and physical capabilities.	In Progress	
Strategy 7.7 – DOC will develop a statewide employer outreach and retention program, in concert with DAC.	Not Started	
Strategy 7.8 – DAC will complete a comprehensive review of current DAC Work Release Policy and Procedure and facility Standard Operating Procedures to compile and distribute best practices and enhance efficiency.	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 7.1 – Number of incarcerated people participating in work release and employment opportunities.	766 people participating in work release.	
Performance Metric 7.2 – Number of incarcerated people participating in work release by industry and position.	766 people participating in work release.	Top 3 industries are Food Service, Manufacturing, Customer Service.
Performance Metric 7.3 – The number and percentage of incarcerated people participating in work release earning at or above the state minimum wage.	100%	
Performance Metric 7.4 – The median hourly wage of incarcerated people participating in work release.	Average wage is approx. $12.50/hr	
Performance Metric 7.5 – Percentage of incarcerated people eligible for work release who are currently assigned to work release.	16.60%	

OBJECTIVE 8

Increase the number of second-chance employer partners by 30% by 2030.

Objective baseline: 367 employers have indicated they are second chance employers in NCWorks.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 8.1 – DOC will educate employers on the Work Opportunity Tax Credit and Federal bonding while establishing strong relationships with all economic development projects.	In Progress	
Strategy 8.2 – DAC, DOC, and Correction Enterprises will provide employers with education around second chance hiring, including opportunities such as federal bonding and Work Opportunity Tax Credits (WOTC).	In Progress	
Strategy 8.3 – DAC and DOC will connect second chance employer partners with LRCs and other reentry nonprofits.	In Progress	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 8.1 – Number of second-chance employers in NCWorks Online and the number of justice system involved people employed by them.	367 employers offering 423 second chance jobs	This baseline is as of October 2024. There is no way to backdate this metric to the end of the previous fiscal year. The Department of Commerce does not have access to the number of justice-involved people that have been hired.
Performance Metric 8.2 – Number of employers that receive the Work Opportunity Tax Credit (WOTC).	645 employers received WOTC certification from NC Commerce for 2,954 qualified ex-felons.	Top 3 industries are Food Service, Manufacturing, Customer Service.

OBJECTIVE 9

Expand the number of incarcerated people participating in work release by 50% by 2030.

Objective baseline: For FY 24, 351 IDs were logged as received through the automated program or 1.8% of the 19464 individuals released.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 9.1 – DAC and DOT will maintain the availability of state identification cards for people preparing for release and expand the eligibility of incarcerated people able to receive an identification card.	In Progress	
Strategy 9.2 – DAC and DOT will develop standardized modern resources for obtaining various forms of state identification, capable of placement on offender tablets and into Transition Document Envelope.	Not Started	
Strategy 9.3 – DAC and DOT will provide driver's licenses to incarcerated people prior to release, where possible.	Not Started	
Strategy 9.4 – DAC and DOT will provide educational resources to inform incarcerated people on and prepare them for the process to obtain a driver's license upon release.	In Progress	
Strategy 9.5 – DAC will incorporate the use of standardized educational resources into applicable Case Management Policy and Procedure.	Not Started	
Strategy 9.6 – DAC will verify Social Security numbers for all incarcerated people two years prior to release.	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 9.1 – Percentage of annual releases from incarceration that received a State Identification Card through the DAC/DMV partnership program.	1.80%	For FY 24,351 IDs were logged as received through the automated program. 19,464 individuals released.
Performance Metric 9.2 – Percentage of annual releases from incarceration that declined a State Identification Card through the DAC / DMV partnership program.	8.40%	For FY 24, 1,631 individuals declined the automated program. 19,464 individuals released.
Performance Metric 9.3 – Percentage of annual releases from incarceration that have a verified social security number.	44.30%	During FY24, 19,464 offenders released, 8,614 of whom had verified SSNs

OBJECTIVE 10

Ensure that opportunities for digital education and communication, as well as digital literacy training, are made available to 100% of incarcerated people.

Objective baseline: At present, all incarcerated individuals have access to 112 digital literacy courses at no cost on the Hope University section of their tablets.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 10.1 – DIT will implement secure internet-based education and reentry tools for people in adult and juvenile correctional facilities.	In Progress	
Strategy 10.2 - DAC and DPS will develop and make available to all	In Progress	
Strategy 10.3 – DAC and DIT will develop a centralized reentry resource platform to link resources across various topics, such as health, housing, and employment.	Not Started	
Strategy 10.4 – DAC and DIT will develop training for reentrants prior to release on use of the centralized reentry resource platform.	Not Started	
Strategy 10.5 – DIT will develop a modern digital literacy training program, to include use of email, individual digital devices, and programmatic/ educational resources specific to incarcerated people, inclusive of multiple skill levels. This will include digital literacy assessment tools for participant outcomes.	Not Started	
Strategy 10.6 – DIT will implement a secure email system for incarcerated people.	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 10.1 – Number of individual hours spent in Reentry Pathway within Hope University.	0%	At present, there exists no specific Reentry Pathway in the HOPE University platform. This will require programming changes from ViaPath, Edovo, and Cypherworx to complete.
Performance Metric 10.2 – Number of available units of content within the Reentry Pathway within Hope University.	0%	See above.
Performance Metric 10.3 – Percentage of annual releases that have completed the digital literacy training program.	0%	See above.
Performance Metric 10.4 – Percentage of incarcerated population identified as active secure email account users.	0%	At present, no specific plans have been developed to implement secure email accounts for incarcerated individuals. This will require significant planning and input from numerous stakeholders, including the Department of Information Technology.

OBJECTIVE 11

Ensure 100% of incarcerated people with current civil tax liability related to drug charges are provided education and resources to assist in managing their outstanding debt.

Objective baseline: This is under development. There are no current educational resources to assist incarcerated people in managing civil tax liability debt.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 11.1 – DAC will develop an education guide and resource documents in collaboration with DOR and NC Legal Aid to provide to appropriate incarcerated people who have a civil tax debt related to previous drug charges, in print and digital.	In Progress	
Strategy 11.2 – DAC and DOR will develop ongoing informational sessions for	Not Started	
Strategy 11.3 – DOR will provide a resource document in collaboration with DAC for incarcerated people upon reentry including contact information for resources to help manage any outstanding state tax debt, to be updated annually.	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 11.1 – Percentage of incarcerated people with current civil tax liability related to drug charges having received education guide and resources, whether digitally or in print.	Can't obtain	At present, DAC has no reliable records on individuals with such tax liability. Development discussions have been held with Department of Revenue and Administrative Office of the Courts to determine means of obtaining relevant data. However, Department of Revenue staff have begun developing educational resources, targeted to be delivered to DAC by December, 2024.
Performance Metric 11.2 – Number of incarcerated people who have attended an informational session on civil tax liability related to drug charges.	0	At present, DAC has no reliable records on individuals with such tax liability. Development discussions have been held with Department of Revenue and Administrative Office of the Courts to determine means of obtaining relevant data. Informational session content has not yet been developed and will be derived from education guide and resources provided by Department of Revenue.

OBJECTIVE 12

Enhance opportunities for people sentenced under the Fair Sentencing Act to earn parole by reducing by 50% Mutual Agreement Parole Program (MAPP)-eligible people who, through no fault of their own, are unable to complete programmatic assignments.

Objective baseline: 56 MAPP assigned offenders were not participating in assigned programs through no fault of their own.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 12.1 – DAC will ensure that qualified persons can productively and successfully participate in MAPP both before and after release from incarceration.	In Progress	
Strategy 12.2 – DAC will develop and implement for all DAC staff a training on the eligibility for MAPP assignment, as well as referral and program components and processes.	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 12.1 – Percentage of eligible incarcerated people currently under a MAPP agreement.	12.60%	1,089 eligible individuals for the MAPP program and 147 actively assigned.
Performance Metric 12.2 – Percentage of MAPP participants successfully completing the agreement.	55.30%	During FY 24, 84 individuals successfully completed a MAPP per MAPP Administrator records. A total of 152 individuals participated in MAPP during the same FY, according to OPUS assignment history.
Performance Metric 12.3 – Percentage of currently incarcerated MAPP participations who, through no fault of their own, are unable to complete programmatic assignments.	24.80%	56 MAPP assigned offenders were not participating in assigned programs through no fault of their own.

OBJECTIVE **13**

By 2030, provide 100% of self-identified incarcerated veterans within state facilities with services to gain employment upon release.

Objective baseline: Incarcerated veterans are provided employment services when requested by NCDMVA and USDVA.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 13.1 – DAC and DMVA will create a statewide program to connect incarcerated military veterans to reentry support services for employment before and upon release.	Not Started	
Strategy 13.2 – DAC and DMVA will create a veteran specific reentry peer support program.	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 13.1 – Number of veterans released from incarceration annually, and the number of those who are connected to a program to help them gain employment.	Under development	
Performance Metric 13.2 – Percent of previously incarcerated veterans who are employed.	Under development	

Goal 2 Scorecard

Improve mental and physical health

OBJECTIVE **14**

100% of Medicaid eligible people will have access to Medicaid upon reentry from prison, jail, or a Youth Development Center.

Objective baseline: Data collection infrastructure is under development.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 14.1 – DHHS will work with the Centers for Medicare & Medicaid Services with the goal of securing approval for the NC Section 1115 Demonstration Waiver to allow certain people to receive certain Medicaid services prior to release.	In Progress	NC has been accepted into the CSG Medicaid and Corrections Policy Academy and has begun meeting in September 2024.
Strategy 14.2 - Pending Centers for Medicare and Medicaid Services (CMS) approval of the 1115 waiver renewal request, DHHS will work to expand the Healthy Opportunities Pilots statewide during the new waiver period. This will allow the state to further test and evaluate the impact of providing select evidence-based, non-medical interventions related to housing instability, transportation insecurity, food insecurity, and interpersonal safety.	Not Started	
Strategy 14.3 – DAC and DHHS will establish processes and supports to allow all Medicaid eligible people to apply for Medicaid within thirty days of incarceration.	Not Started	
Strategy 14.4 – DAC and DHHS will develop automation to track Medicaid applications within DAC, DPS, and county jails.	In Progress	In August 2024, DAC Social Workers and the DAC Hospital Medicaid team were trained and began using NC Tracks. - DHHS is working on a plan for DPS staff to receive training and access to NC Tracks.
Strategy 14.5 – DIT will ensure Medicaid applications can be completed online and that applicants are kept informed of their status updates.	Not Started	Email access for individuals in custody is a current hurdle.

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 14.1 – Number of Medicaid applications submitted.	2,463	
Performance Metric 14.2 – Percent of incarcerated people who apply for Medicaid prior to release.	59%	
Performance Metric 14.3 – Number of incarcerated people approved for Medicaid prior to release.	Unable to obtain	The baseline metric will be collected once the automation strategy is in place.
Performance Metric 14.4 – Number of previously incarcerated people approved for Medicaid within the first 30 days after release.	Unable to obtain	The baseline metric will be collected once the automation strategy is in place.

OBJECTIVE 15

Ensure 100% of released people who are diagnosed with Serious Mental Illness, Substance Use Disorders, and Significant Cognitive Impairments, including Intellectual or Developmental Disabilities (I/DD) or Traumatic Brain Injuries (TBI) are able to engage in the appropriate health and behavioral health services upon release. For eligible people with Substance Use Disorders, this will include increased access to Medication Assisted Treatment and Medication for Opioid Use Disorder.

Objective baseline: Data collection infrastructure is under development.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 15.1 – DAC and DHHS will collaborate with LME/MCOs and community agencies to provide pre- and post-release behavioral health care coordination for people with medication management requirements or other high need clinical and social factors.	In Progress	DAC and the LME/MCOs are currently coordinating care for the population identified.
Strategy 15.2 – DHHS will collaborate with managed care plans to ensure Medicaid beneficiaries are enrolled in an appropriate health plan to have access to behavioral health, I/DD and TBI benefits upon release.	Not Started	

STRATEGIES

	Current Status	Summary of Efforts
Strategy 15.3 – DHHS will continue provider capacity building efforts to ensure that communities have adequate well-trained mental health and substance use services to meet the needs of formerly incarcerated individuals.	In Progress	RFA was released in October for specialized housing for behavioral health and substance use in the justice system and employment services - HB 287 was approved in June 2024 which will assign all Medicaid eligible indviduals releasing to the community to Medicaid Direct. The CSG Policy Academy is also focusing on social determinants of health.
Strategy 15.4 – DHHS will collaborate with LME/MCOs and providers to ensure formerly incarcerated individuals without Medicaid receive care coordination and mental health and substance use services.	In Progress	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 15.1 – Number of people with a behavioral health care plan in place at time of release.	109 Aftercare plans completed for individuals with IDD; 136 Aftercare plans completed for individuals with SMI and serious violent crimes and/or sex offenses; SU and TBI data is not available	
Performance Metric 15.1 – Number of people engaged with care team 30/60/90/120 days post release.	64 Individuals with IDD, 99 for SMI	

OBJECTIVE 16

100% of eligible people will have access to SNAP benefits upon reentry.

Objective baseline: Data collection infrastructure is under development.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 16.1 – DHHS will apply for a United States Department of Agriculture waiver to allow people who are incarcerated with an impeding release date to apply for Food and Nutrition Services EBT while incarcerated.	Not Started	
Strategy 16.2 – DAC and DHHS will create mechanisms to allow people with pending release dates to pre-screen and apply for Food and Nutrition Services.	Not Started	
Strategy 16.3 – DHHS will collaborate with DAC to create and distribute informational material to LRCs and Community Supervision offices on Work First. The resources should include information on eligibility and how a reentrant can apply.	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 16.1 – Percentage of eligible people who receive SNAP and Electronic Benefits Transfer (EBT) benefits upon release.	Under development	The baseline metric will be collected once the automation strategy is in place.

OBJECTIVE 17

100% of youth committed to a Youth Development Center will receive a standardized comprehensive clinical assessment prior to admission or within 60 days of admission. 100% of youth will receive a reassessment 75 days prior to release.

Objective baseline: Data collection infrastructure is under development.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 17.1– DPS will ensure that every youth's needs are assessed using evidence-based screening tools appropriate to setting and level of involvement with the juvenile justice system to ensure personalized care at the earliest opportunity.	Not Started	
Strategy 17.2 – DPS will partner with DHHS to ensure youth involved in the juvenile justice system and their families receive standard care coordination during and after admission by the Juvenile Justice Behavioral Health (JJBH) teams.	Not Started	
Strategy 17.3 – DHHS will partner with LME/MCOs to ensure that all regions of the state have a consistent network of evidenced-based community services supported by the JJBH teams to meet the mental health and substance use needs of youth in the juvenile justice system and their families.	Not Started	
Strategy 17.4 – DPS and DHHS will ensure the Youth and Family Voice Training is embedded into decision making through training and engagement with System of Care principles, a comprehensive network of community-based services and supports organized to meet the needs of families.	Not Started	
Strategy 17.5 – DHHS will partner with LME/MCOs to ensure that all regions of the state have a consistent network of evidenced-based community services supported by the Juvenile Justice and Behavioral Health teams to meet the mental health and substance use needs of youth in the juvenile	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 17.1 – Number and percentage of completed Comprehensive Clinical Assessments that result in a successful referral to an evidence-based service.	Data is pending	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 17.2 – Number of professionals that are trained in Youth and Family Voice Training who are engaged with justice system involved youth.	Data is pending	

OBJECTIVE 18

By 2030, provide 100% of self-identified incarcerated veterans within state facilities with services to gain healthcare upon release.

Objective baseline: Data collection infrastructure is under development.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 18.1 – DAC and DMVA will create a statewide program to connect incarcerated military veterans to reentry support services for healthcare before and upon release.	Not Started	
Strategy 18.2 – DAC and DMVA will create a veteran specific reentry peer support program.	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 18.1 – The number of veterans released from incarceration annually, and the number of those who are connected to a program to help them gain healthcare.	Data is pending	
Performance Metric 18.2 – The number of previously incarcerated veterans who have healthcare.	Unable to obtain currently.	

Overarching
Goal 3 Scorecard

Expand housing opportunities for formerly incarcerated individuals

OBJECTIVE 19

Implement an online housing resource guide with housing resources available for every county in the state.

Objective baseline: Current resources are:

- **211- Social service resources for housing, food, etc. Includes reentry services. If resources are not registered or updated, 211 will work with groups/ organizations to make sure they are.**
- **NC Cares 360- Referral and resources for Medicaid recipients.**
- **Hotlines - Critical resources for immediate needs from DHHS at** ncdhhs.gov/contact/hotlines

STRATEGIES

	Current Status	Summary of Efforts
Strategy 19.1 – DAC will collaborate with CSG Justice Center, the Interagency Council for Coordinating Homelessness Programs (ICCHP), and other agencies with housing programs to assess the statewide housing landscape by: •Researching each county's existing housing resources •Assessing current cross-system partnerships and the current needs and gaps •Researching and identifying state and local city/ county housing plans for affordable housing, including veteran-specific housing that could serve formerly incarcerated veterans	In Progress	CSG Justice Center has begun a 6-month landscape analysis.
Strategy 19.2 – DAC will collaborate with the ICCHP to advocate for additional housing resources for previously incarcerated people. This will include: •Developing a talking points template for outreach to housing partners on providing resources to previously incarcerated people • Identifying existing housing advocates and housing organizations •Requesting DAC representation on existing housing task forces and workgroups throughout the state	In Progress	JRC Housing Subcommittee members have begun conversations with the ICCHP.
Strategy 19.3 – DAC will collaborate with the ICCHP and other agencies with housing programs to explore the implementation and maintenance of an accessible and user-friendly online housing database or the addition of resources specific to previously incarcerated people to an existing database. This database will specify resources tailored to the elderly, disabled, or families. Explore options for partnerships across agencies and opportunities to build on existing work.	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 19.1 – Number of housing resources identified, disaggregated by type, including veteran-specific housing supports that could serve formerly incarcerated veterans.	No information	This requires a strategy to obtain. Efforts are underway to create a research plan to collect this metric.
Performance Metric 19.2 – Number of counties represented in guide.	0	Under development
Performance Metric 19.3 – Number of interactions and uses of the resource guide to help reentrants.	0	Under development
Performance Metric 19.4 – Reentrant satisfaction with the helpfulness of the resource, as identified by a survey.	N/A	Under development

OBJECTIVE 20

Reduce the number of formerly incarcerated people experiencing homelessness by 10% every year.

Objective baseline: 3,102 people were released without a housing plan in fiscal year 2023-2024.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 20.1 – DAC will collaborate with the ICCHP to track the number of reentrants in the Homeless Management Information System six and twelve months following release.	In Progress	DAC has identified necessary data collection to track this. HMIS managers are currently occupied with Helene recovery, but should be able to assist in the coming months.
Strategy 20.2 – DAC will create 5 housing specialists to ensure every person in need of housing assistance prior to release has support in finding safe and stable housing in the community.	Not Started	
Strategy 20.3 – DMVA will create 3 transition service coordinators who will assist with housing previously incarcerated veterans.	Not Started	
Strategy 20.4 – DAC will establish consistent housing/homelessness risk assessment for use by housing specialists.	Not Started	

STRATEGIES

	Current Status	Summary of Efforts
Strategy 20.5 – DAC will encourage use of the housing first model by: • Training PPOs, case managers, housing specialists, and LRC staff on the Housing First model, • In collaboration with justice system involved people, integrating the Housing First Model into DAC policies concerning housing, and • Partnering with the ICCHP to engage community partners through provider education and training.	In Progress	JRC Housing subcommittee members plan to meet with staff from the US Interagency Council on Homelessness about adopting existing federal training models.
Strategy 20.6 – DAC will collaborate with the NC Housing Finance Agency (NCHFA), PHAs, and private landlords/housing providers to educate landlords on the reentry population and dispel myths that they make bad tenants.	Under Development	
Strategy 20.7 – DAC will collaborate with the NCHFA and private landlords/housing providers to increase housing opportunities for justice-involved people.	Under Development	
Strategy 20.8 – DAC and DMVA will develop a partnership with Federal/State/City/County governments to facilitate pathways to permanent housing and services for justice system involved people.	Under Development	
Strategy 20.9 – DMVA will provide family benefits education to incarcerated veterans' families.	Under Development	
Strategy 20.10 – DAC will advocate to COCs, the NCHFA, and other housing agencies for the prioritization of those who are justice system involved.	Not Started	
Strategy 20.11 – DAC will review the DHHS Strategic Housing Plan and partner with its leaders to identify areas of overlap to reduce duplication of effort, align work, and partner to ensure inclusion of the needs of justice system involved people within the DHHS's plan's target population.	Not Started	
Strategy 20.12 – DMVA will bolster the relationships with housing providers utilizing HUD-VASH and GPD funding.	In Progress	
Strategy 20.13 – DAC will collaborate with DHHS and housing providers to ensure that disabled or elderly reentrants have housing opportunities that fit their needs.	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 20.1 – Number of reentrants that are releasing without housing.	3,102	
Performance Metric 20.2 – Number of housing specialists employed by DAC and supported by DMVA.		Under development
Performance Metric 20.3 – Number of incarcerated people served by housing specialists, including the number of incarcerated veterans supported by DMVA.	0	Under development
Performance Metric 20.4 – Number of housing assessments completed by DAC housing specialists and DMVA.	0	Under development
Performance Metric 20.5 – Number of PPOs, case manager, housing specialists, and LRC staff trained on the Housing First model.	0	Under development
Performance Metric 20.6 – Number of reentrants receiving rental assistance.		
Performance Metric 20.7 – Number of reentrants receiving rental assistance who have moved into a unit.		
Performance Metric 20.8 – Number of people served by partner agency staff for housing assistance and their housing status.		
Performance Metric 20.9 – The number of additional units available through private landlords every year.		

OBJECTIVE 21

Increase the number of units for people exiting without a housing plan by 1,800 units available each year by 2030 by creating a continuum of housing options, including transitional housing and permanent housing for reentrants.

Objective baseline: DAC contracts with nine vendors providing 216 transitional housing beds across the state.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 21.1 – DAC will identify and support 10 new transitional housing programs by 2030.	Not Started	
Strategy 21.2 – DAC will work with existing providers to expand programs through DAC grants and other funding.	Not Started	

STRATEGIES

	Current Status	Summary of Efforts
Strategy 21.3 – DAC will engage in broad-based work with affordable housing providers, including PHAs and private owners, to increase overall availability of units and vouchers and increase access to units and vouchers for the justice system involved population.	Not Started	JRC Housing Subcommittee met with NCHFA to learn more about vouchers and is currently considering next steps.
Strategy 21.4 – DAC will establish partnerships with each county's COC to facilitate housing assistance and services for justice system involved people.	Not Started	
Strategy 21.5 – DAC will develop a process to quickly identify, assess, refer, and connect people in crisis to housing and assistance through LRCs.	Not Started	
Strategy 21.6 – DAC will partner with housing providers across the state to align programs in providing increased services.	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 21.1 – Number of transitional housing units available and the number of people placed in transitional housing, including veteran specific units.	216 beds. All beds are available to veterans, but there are no veteran-specific beds.	
Performance Metric 21.2 – Number of supportive housing units available specifically for justice system involved people.	No information	The JRC is working with partners to identify these resources.
Performance Metric 21.3 – Percentage of people within 90 days of release that are connected to housing services, including how many of those people are veterans.	No information	
Performance Metric 21.4 – Amount of funding dedicated to reentry transitional housing.	$4.6M for FY22-23	$4.6M for FY22-23

OBJECTIVE 22

By 2030, provide 100% of self-identified incarcerated veterans within state facilities with services to gain housing upon release.

Objective baseline: NCDMVA and USDVA contact and provide services to incarcerated and previously incarcerated veterans when informed of a need. NCDMVA is coordinating with state and federal agencies to explore ways to further increase services provided to justice system involved veterans.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 22.1 – DAC and DMVA will create a statewide program to connect incarcerated military veterans to reentry support services for housing before and upon release.	Not Started	
Strategy 22.2 – DAC and DMVA will create a veteran specific reentry peer support program.	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 22.1 – Number of veterans released from incarceration annually, and the number of those who are connected to a program to help them gain housing.	Under Development	
Performance Metric 22.2 – Number of previously incarcerated veterans who are homeless and are on post-release supervision.	Under Development	

Overarching **Goal 4 Scorecard**

Remove barriers to successful community reintegration, especially for those returning to historically underserved communities.

OBJECTIVE 23

Reduce by 50% the number of non-custodial parents who are delinquent on child support and are within 2 years of release from incarceration.

Objective baseline: Data collection infrastructure is under development.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 23.1 – DAC and DHHS will develop a mechanism through data sharing to ensure people are aware of their child support obligations upon reentry.	Under Development	
Strategy 23.2 – DAC and DHHS will develop new resources to help people successfully begin repayment and utilize all tools available.	Under Development	
Strategy 23.3 – DAC and DHHS will collaborate with Local Jails including the Sheriff's Association to better share data of peoples' confinement periods.	Not Started	
Strategy 23.4 – DAC and DHHS will expand training and education on child support obligations/process for the incarcerated and reentrants.	In Progress	DHHS has provided child support education at regional LRC trainings.

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 23.1 – Number of people within 2 years of release from incarceration who owe child support, and the number of those who are delinquent on payments.		
Performance Metric 23.2 – Number of incarcerated people with child support obligations including specific demographics, i.e. gender/race.		

OBJECTIVE 24

Increase the percentage of successful completions of parole by 25% by 2030. Reduce the percentage of Juvenile revocations by 25% by 2030.

Objective baseline: Data collection infrastructure is under development.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 24.1 – The Post-Release Supervision and Parole Commission will review all Commission policies and procedures to ensure they effectively support successful reentry.	In Progress	The Commission hired a reentry case analyst" to further support reentrants.
Strategy 24.2 - DAC will enhance the collaboration with LRCs to reduce the number of technical violations of supervision. DPS shall enhance collaboration with Juvenile Crime Prevention Councils to consider expansion of appropriate Post Release Supervision (PRS) services to reduce the number of Juvenile revocations.	Not Started	
Strategy 24.3 – DAC will enhance the collaboration with Recidivism Reduction Services to reduce the number of technical violations of supervision.	Not Started	
Strategy 24.4 – The Post-Release Supervision and Parole Commission will collaborate with Community Supervision to ensure consistent responses to violations to enhance reintegration.	Not Started	
Strategy 24.5 – The Post-Release Supervision & Parole Commission will publish a publicly available policy manual.	In Progress	The Commission is in the process of reviewing a public-facing policy manual.
Strategy 24.6 – The Post-Release Supervision & Parole Commission will publish a publicly available report on parole actions the Commission has taken including the offenses charged, the amount of time served, the sex of the parole candidate, the race of the candidate, and the reasons given for all denials.	In Progress	The Commission is planning to add demographic information to annual report to legislature in May.

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 24.1 – Number of successful completions of Post-Release/Parole and juvenile Post Release Supervision (PRS).	7,368	7,368 completions (61%) for fy23-24
Performance Metric 24.2 – Number of technical violations and responses to violations by Post-Release/ Parole Commission.	8,083. Of these. 2,142 (26.5%) continued, 1,655 (20.48%) letter of reprimand, 1,504 (18.61%) modify existing conditions, 2,722 (33.68%) parole warrant, 59 (0.73%) submit PC-14, 1 (0.01%) terminated	8,083 technical violations for fy23-24

OBJECTIVE 25

Reduce the number of formerly incarcerated people who report transportation as a barrier by 50%.

Objective baseline: Data collection infrastructure is under development.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 25.1 – DAC and DPS will survey formerly incarcerated people to identify what resources are currently unavailable to them because of lack of transportation options.	Not Started	
Strategy 25.2 – DAC will develop transportation resources to address identified gaps for formerly incarcerated people statewide.	Not Started	
Strategy 25.3 – DAC and DPS will ensure all reentrants, as well as parents/guardians of juveniles, are aware of transportation resources available or other resources that limit the need of transportation, such as telemedicine.	Not Started	
Strategy 25.4 – DAC and DPS will increase transportation support for reentrants through direct funding of transportation resource information, vouchers, and other strategies in coordination with LRCs.	In Progress	Commerce is in discussions with DAC to provide one time transportation funding to LRC.
Strategy 25.5 – DAC, DPS, and DOT will ensure transportation resources are easily accessible from reentry housing and job sites.	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 25.1 – Number of formerly incarcerated who report transportation as a barrier.	Under development	Under development
Performance Metric 25.2 – Number of transportation resources available statewide.	98*	*Defined as the number of public transit systems in NC
Performance Metric 25.3 – Number of gaps in transportation resources statewide.	Under development	

OBJECTIVE 26

Provide access to reentry support for 100% of reentrants from a state prison and juveniles from Youth Development Centers by 2030.

Objective baseline: Data collection infrastructure is under development.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 26.1– DAC will create an advisory board of previously and currently incarcerated people to advise the Department on terminology, rehabilitative programming, and reentry initiatives.	In Progress	
Strategy 26.2 – DPS will continue efforts to amplify youth voices and family engagement in the reentry process in collaboration with the Center for Juvenile Justice Reform at Georgetown University.	Not Started	
Strategy 26.3 – DAC will increase access to Reentry Peer Support for reentrants.	Not Started	
Strategy 26.4 – DAC will increase the Peer Support program within the facilities.	In Progress	DAC is working with education partners to revitalize the Peer Support program in facilities.
Strategy 26.5 – DAC will increase the availability and access to re-entry support services.	In Progress	
Strategy 26.6 – DAC will create a statewide reentry resource repository network, comprising all relevant resources and platforms. This network will review resources and resource platforms on a periodic basis to ensure a comprehensive list of available and known reentry resources to be maintained by DAC and ensure that the resources are operating in good faith and providing effective resources to people reentering the community.	Not Started	
Strategy 26.7 – DAC will increase the number of reentry facilities so that every reentrant can go through one, no matter their custody level.	In Progress	DAC increased the number of designated reentry facilities to 21, including the first close custody facility.

STRATEGIES

	Current Status	Summary of Efforts
Strategy 26.8– DAC will provide methods to resolve outstanding warrants, tickets, investigations, obstacles to driver's license restoration, and other unresolved legal issues prior to release from prison.	Not Started	
Strategy 26.9 – All agencies will monitor performance metrics and adjust strategies to ensure all people have equal access to support and services.	Not Started	

PERFORMANCE METRICS

	Current Status	Additional Information
Performance Metric 26.1 – Number of offenders who access peer support through LRCs.	0	Strategy has not started.
Performance Metric 26.2 – Types and numbers of services provided through peer support.	0	Strategy has not started.
Performance Metric 26.3 – Number of incarcerated people who complete certified peer support program.	0 in fy23-24	
Performance Metric 26.4 – Number of Juvenile referrals and admissions to re-entry support services during post release supervision (PRS).		

Legislative Priorities

The Joint Reentry Council encourages the General Assembly to prioritize the following items for consideration during the 2025 Session. These are actions that could dramatically improve reentry in North Carolina, and they are items that agencies are ready to implement if funded. This list is intended as a starting point for discussions around actions North Carolina could take to improve reentry.

- Invest in local reentry councils to cover the entire state.
- Invest in additional peer support programs in Adult Correction and Juvenile Justice.
- Invest in a road crew workforce training program at the Department of Transportation.
- Invest in funding to bridge the gap between Pell scholarship and the cost of tuition for prison education, so that more incarcerated students can take advantage of Pell scholarships.
- Invest in additional staff at the Department of Military and Veterans Affairs to provide increased services to incarcerated and previously incarcerated veterans.
- Invest funding in the creation of an online housing resource guide.
- Fund a study to explore the benefits of reinstating a state-level add on for the federal Work Opportunity Tax Credit.
- Confirm that incarcerated people are eligible for higher education state aid.
- Invest in a special initiatives staff position at the Office of State Human Resources, with a portfolio that includes improving state second chance hiring.
- Provide bonuses to community college instructors that teach in state prisons.
- Invest in the Division of Juvenile Justice and Delinquency Prevention's reentry initiatives.
- Create a statewide office to process Medicaid applications submitted by incarcerated people prior to release.
- Invest in career advisors to support work readiness for individuals pre and post-release as part of the NCWorks system.

REENTRY 2030

PROGRESS REPORT

OFFICE OF GOVERNOR
ROY COOPER

NC Department of Adult Correction
PROTECTION • INNOVATION
REHABILITATION