

**NORTH CAROLINA** Department of Transportation

# **NCDOT Transitional Work Pilot Program**

Felix A. Obregon, PE, NCDOT Division 10 Maintenance Engineer Tiffany Miller, Center for Employment - Charlotte Site Director April 1, 2025

Connecting people, products and places safely and efficiently with customer focus, accountability and environmental sensitivity to enhance the economy and vitality of North Carolina

# Today's Agenda

- 1) Introductions
- 2) Executive Order (EO) 303
- 3) NCDOT Programs Supporting (EO 303)
  - a) DAC/DMV Partnered Re-Entry Credential Issuance Program
  - b) On the Job Training (OJT)
  - c) Transportation Apprenticeship Program
- 4) Center for Employment Opportunities (CEO)
- 5) Update on Transitional Work Pilot Program
- 6) Q&A

#### **NCDOT Overview**

Highways, Modes and DMV



Highways

- 2<sup>nd</sup> largest system in the U.S
- 81,000 state-maintained road miles
- 18,000 bridges and culverts



Modes

- Four Modal Divisions
- Aviation
- ♣Ferry
- ✤Integrated Mobility
- **∻**Rail



DMV

- 10.6 million registered vehicles
- 7.5 million licensed drivers
- Real ID Starts is May 7, 2025

# **Executive Order 303**

### **Executive Order (EO) 303**

- Governor Cooper's Reentry Initiative
- Established a unified approach to improving education, rehabilitation, and reentry services for incarcerated and formerly incarcerated people in North Carolina.
- It directed the NC Department of Transportation (NCDOT) to expand work release and employment opportunities for incarcerated and formerly incarcerated people.
- NCDOT and Center for Employment Opportunities Work Force Program (CEO)

# **NCDOT Programs Supporting EO 303**

A. DAC/DMV Partnered Re-Entry Credential Issuance Program

B. On the Job Training (OJT)

C. Transportation Apprenticeship Program (TAP+)

## NC DMV – DAC Reentry Program

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#### **Purpose of the Reentry Program**

- More than 15,000 individuals reenter society yearly
- Governor Cooper's Reentry Initiative: DMV and DAC partnership
  - Issue state Identification Cards to eligible offenders prior to release
  - State identification cards are necessary for individuals to access healthcare, employment, housing, and other services





### **Eligibility Criteria**

- Is 17 years of age or older
- Is not in DPS-DAC custody as a pretrial detainee, also known as a "safekeeper"
- Is not a convicted sex offender
- Incarcerated for 8 years or less
- 120 days or more prior to release date or parole eligibility date
- Verified North Carolina address after release
- NC DMV state-issued credential card within eight years prior to the date of the present application

# **Reentry Operation: Manual Pilot Phase Cont'd.**

Process:

- > DAC:
  - Identify and screen potential participants
  - Verify participants' addresses upon release
  - Submit State Identification Information Requisition (SIIR) forms to DMV via secure electronic mail
- > DMV:
  - Reviewed records to confirm participants' eligibility
  - Issued ID cards for eligible participants
  - Vendor printed and delivered cards to DMV Raleigh Central Services (RCS)
  - DAC took custody of cards for distribution
- Outcome: Successful but labor intensive

### **Highlights of Program**

- Reentry Automation Operations (August 2023)
- Total credentials requested to date: 2,565
- Total credentials issued to date: 1,575
- Issuance trends: The average number of successful issuances peaked in October 2024 and has since held steady at approximately 137 per month.
- Success rate: Over 60% of requested credentials have been successfully issued.

# On the Job Training (OJT)

Rhonda Royster OJT Program Manager 984.236.1218 rroyster2@ncdot.gov

#### **Highway Construction Trade Academy (HCTA)**



- 2-4 week training academy
- Credentials
  - > OSHA
  - ➢ Work Zone Flagger
  - > CPR / First Aid
  - Pre-Apprentice
- Hands-on Skills
  - Heavy Equipment Operation
  - Basic Carpentry
- Soft Skills
- Advance Training
  - > Concrete Plant Operator
  - > CDL Permit Prep
  - Bridge Carpentry

#### Transportation Summer Accelerator (TSA)



- 2-week summer training + work-based learning
- Credentials
  - > OSHA 10
  - ➢ Work Zone Flagger
  - > CPR / First Aid
  - Pre-Apprentice
- Hands-on Skills
  - Heavy Equipment Operation Simulators
  - ➢ Surveying
  - ➤ Field Trips
- Soft Skills
- Monthly Activities

#### **Continuous Improvement Projects**



- Incorporating more NCDOT Units
  - Signal Technology
  - Roadside Environmental
  - Hydraulics
- Course credits
  - Pre-apprentice
  - Work-Based Learning
- Stipends
  - Time in Training
  - Transportation
- New Partnerships
  - Correction Enterprises (Re-entry)
  - Our Journey (Re-entry)
  - Opportunity Youth Academy
  - NC Business Committee for Education (youth)
  - Housing Authority

# **Transportation Apprenticeship Program (TAP+)**

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TAP+ Program Summary



- Received Apprenticeship NC approval in May 2023
- Focuses on generating workforce pipeline
  - Engineering Technician I
  - Transportation Worker
- Training includes
  - > On the job training
  - Classroom instruction

# TAP+ Benefits

- Healthcare, retirement, paid time off & sick leave
- Earn while you learn
  - Engineering Technician I
- Guaranteed pay increase every 1,000 hours worked
- Get paid to prepare for yourself for a great career

# TAP+ Engineering Technician I



### <u>Apprentice</u>

- 4,000 hours of on-the-job training
- Community College Training / Civil Engineering
   & Geomatics Technology

#### **Requirements**

- High School Diploma
- Enrolled in a community college (8 available)
  - Civil Engineering AAS or Geomatics Technology AAS



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# **Center for Employment Opportunities**

Tiffany Miller Charlotte Director

Connecting people, products and places safely and efficiently with customer focus, accountability and environmental sensitivity to enhance the economy and vitality of North Carolina

# **Center for Employment Opportunities**

# About Us

### **Our Mission**

Center for Employment Opportunities (CEO) provides immediate, effective, and comprehensive employment services exclusively to people recently released from incarceration.

CEO currently operates in 30 cities and is dedicated to ensuring that justice-impacted job seekers have opportunities to achieve socioeconomic mobility.



# **Our Vision**

Our vision is that anyone with a recent criminal history who wants to work has the preparation and support needed to find a job and stay connected to the labor force.



# Our Program Model



#### Job Readiness Training

We prepare people for success in the workplace.



#### Transitional Employment We provide immediate paiid work experience.



Job Coaching & Placement We connect talented emplloyees with quality employers.



Advanced Training We offer opportunities to increase our participants earning potential.



Retention Services We provide ongoing support to ensure our participants succeed. ceo

Center for Employment Opportunities

#### **Retention Programs**

Empowerment

Conflict resolution

- Resume & Digital Skills
- Self-Care Workshops
- Networking Events
- Monthly Newsletter
- Celebrate & recognize participants

#### Training

Classes

&

Flagger Training

Additional Services

- Retention coach / specialist
- Job Coach

# **Contact Us!**





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# **Transitional Work Pilot Program**

Division 10

Connecting people, products and places safely and efficiently with customer focus, accountability and environmental sensitivity to enhance the economy and vitality of North Carolina

### **Pilot Contract with CEO**

Contract Services	<ul> <li>Litter and debris removal / general services</li> <li>Traffic Control</li> <li>Clean Up Mowing Services</li> </ul>
Contract Length	1-year contract (Two (2) add one-year renewal options)
Contract Amount	<b>\$420,000</b> (paid 27.5%)
Work Orders	#1 Litter and debris removal #2 Traffic control / general services

### Task #1 - Litter and Debris Removal

#### Contract Invoicing \$63,500

Work Crew 1 supervisor and 3 staff

- Services
   Litter and vegetation removal behind noise walls at edge of right-of-way
  - Assist with cleaning homeless camps
- CEO Staff Performance
- Great job ethic
  - Worked under all weather conditions
  - Gauge future talent

### Task #1 - Litter and Debris Removal





### Task #2 - Traffic Control & General Labor Services

Contract	\$52,300
Invoicing	

Work Crew 1 supervisor and 3 staff

Services

- Flagging vehicles during maintenance work
  - Roadway crews / potholes
  - Snow and ice operations
  - Visibility intersection issues
- CEO Staff Performance
- Great job ethic
  - Worked under all weather conditions
  - Gauge future talent

Transitional Work Pilot Program

### Task #2 - Traffic Control & General Labor Services



### **Contact Us**

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